



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 18, 2023

Mr. Will Swindell
Senior Engineer
Nissan North America, Inc.
P.O. Box 685001
Franklin, TN 37068

NEF-107DR
23V-581

Subject: Tie Rod May Bend

Dear Mr. Swindell:

This letter serves to acknowledge Nissan North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NISSAN/SENTRA/2020-2022

Mfr's Report Date: August 15, 2023

NHTSA Campaign Number: 23V-581

Components:

STEERING:LINKAGES:TIE ROD ASSEMBLY

Potential Number of Units Affected: 236,238

Problem Description:

Nissan North America, Inc. (Nissan) is recalling certain 2020-2022 Sentra vehicles. The left and/or right tie rod may bend.

Consequence:

A bent tie rod can break and cause a loss of steering control, increasing the risk of a crash.

Remedy:

Owners are advised to contact their dealer for transport assistance if they are experiencing an off-center steering wheel or vibration. As an interim repair, dealers will inspect and replace any bent or broken tie rods, free of charge. Once newly designed parts are available, dealers will replace both left and right tie rods, free of charge. Interim letters are expected to be mailed October 5, 2023. A second letter will be mailed once the final remedy is available. Owners may contact Nissan's customer service at 1-800-867-7669. Nissan's number for this recall is R23B3. This recall replaces and expands recall number 21V-461. Vehicles previously repaired under 21V-461 will need to have the new remedy completed.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nissan North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement