

Part 573 Safety Recall Report

23V-575

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 14, 2023**NHTSA Recall No. :** 23V-575**Manufacturer Recall No. :** 225-1669**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 16

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Coachmen Beyond Class B Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from the manufacturer/distributor provided to OCC.

2024 Beyond BYB22CAWD – 7

Production Dates : JUL 25, 2023 - AUG 09, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 2 : 2024-2024 Forest River Inc. Coachmen Galleria Class B Motorhomes

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined by sales records from the manufacturer/distributor provided to OCC.

2024 Galleria GAB24QM – 2

2024 Galleria GAB24FLM – 1

2024 Galleria GAB24QMAWD – 1

Production Dates : JUL 25, 2023 - AUG 09, 2023

VIN Range 1 : Begin :

NR

End : NR

 Not sequential

Vehicle 3 : 2024-2024 Forest River Inc. Coachmen Nova Class B Motorhomes
Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES
Body Style : OTHER
Power Train : NR

Descriptive Information : The scope was determined by sales records from the manufacturer/distributor provided to OCC.
2024 Nova NAB20D – 1
2024 Nova NAB20RB – 3
2024 Nova NAB20C – 1

Production Dates : JUL 25, 2023 - AUG 09, 2023

VIN Range 1 : Begin :

NR

End : NR

Not sequential

Description of Defect :

Description of the Defect : According to Smart Plug recall 23E059: "The defective part is a Manganese-Bronze D-ring used in the 30A Products."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : According to Smart Plug recall 23E059: "If the D-ring cracks or fails, the electrical connections to the inlet could be jeopardized. This could lead to arcing on the Pins, create corrosion and eventually the loss of power to the RV." Which may lead to a fire, property damage or personal injury.

Description of the Cause : NR

Identification of Any Warning that can Occur : NR

Involved Components :

Component Name 1 : 30AMP Shore Power Inlet

Component Description : 30AMP Shore Power Inlet

Component Part Number : 43975

Supplier Identification :

Component Manufacturer

Name : Dave Carter & Associates

Address : 2432 Century Dr
Goshen Indiana 46528
Country : United States

Chronology :

On August 10, 2023, Forest Rivers Office of Corporate Compliance ("OCC") was made aware of an equipment recall 23E059. OCC opened a research item into the concern.

On August 11, 2023, Forest River's Corporate Recall Committee was informed of the 23E059 Equipment pass through recall.

On August 14, 2023, was able to determine which vehicles Forest River manufactures that may be affected.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. A new smart plug will be installed.

What is the Forest River Customer Service Phone Number? (574)
825-6319

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Coachmen Class B
Forest River, Inc.
Attn: WARRANTY MANAGER
423 N Main St
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : Affected Component: 30AMP Shore Power Inlet - P/N: 43975 - According to Smart Plug recall 23E059: The same component will be used. However, the inner lug(s)/D Ring will be Aluminum in place of the recalled bronze lug(s)/D Ring.

Replacement Component: 30AMP Shore Power Inlet - P/N: 43975 - According to Smart Plug recall 23E059: The same component will be used.

However, the inner lug(s)/D Ring will be Aluminum in place of the recalled bronze lug(s)/D Ring.

Dave Carter & Associates - 574-642-0627
2432 Century Drive
Goshen IN 46528

Identify How/When Recall Condition
was Corrected in Production : NR

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 23, 2023 - SEP 23, 2023

Planned Owner Notification Date : SEP 23, 2023 - SEP 23, 2023

* NR - Not Reported