



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 16, 2023

Mr. Erik Larson
Aftersales Director
Piaggio Group Americas, Inc.
257 Park Avenue South
4th Floor
New York, NY 10010

NEF-107DR
23V-572

Subject: Rear Shock Absorber May Break

Dear Mr. Larson:

This letter serves to acknowledge Piaggio Group Americas, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

MOTO GUZZI/V100 MANDELLO/2023
MOTO GUZZI/V100 MANDELLO AVIAZIONE/2023

Mfr's Report Date: August 10, 2023

NHTSA Campaign Number: 23V-572

Components:

SUSPENSION:REAR:SHOCK ABSORBER

Potential Number of Units Affected: 260

Problem Description:

Piaggio Group Americas, Inc. (Piaggio) is recalling certain 2023 Moto Guzzi V100 Mandello and Mandello Aviazione Navale motorcycles. The rear shock absorber may be missing one or both bushings, which can cause it to break.

Consequence:

A rear shock absorber that breaks can cause a loss of vehicle control and increase the risk of a crash.

Remedy:

Dealers will inspect and, if necessary, replace the rear shock absorber, free of charge. Owner notification letters are expected to be mailed August 22, 2023. Owners may contact Piaggio's customer service at 1-212-380-4433.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

An identification and description of the risk to motor vehicle safety reasonably related to the defect or noncompliance (49 CFR 573.6 (c)(5)). Please amend the report to add the risk to the "description of the safety risk" section of the report.

AMENDED 573 REQUIRED.

As required in Part 573.6(c)(6), in the case of a defect, please provide a chronology of all principal events that were the basis for the determination that the defect related to motor vehicle safety, including a summary of all warranty claims, field or service reports, and other information (such as the numbers of deaths and/or injuries), with their dates of receipt.

AMENDED 573 REQUIRED.

We have received Piaggio's proposed owner notification letter and it has been approved for distribution.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Piaggio Group Americas, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement