



IMPORTANT SAFETY RECALL INFORMATION

August 28, 2023

NHTSA Recall#: 23V570
Maserati Campaign#: 662

Dear Maserati Dealer:

This notification is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Maserati S.p.A. and Maserati North America, Inc. (MNA), have decided that fail to conform to Federal Motor Vehicle Safety Standards No. 216, "Roof Crash Resistance" and No. 214, "Side Impact Protection" exists in certain 2023 Model Year Maserati MC20 Cielo vehicles.

The windshield frame mounting stud may be missing sealant. As a result, the vehicles may not meet the roof crash resistance and side impact protection and could increase the risk of injury in a crash without prior warning.

The Maserati Dealer will inspect the windshield frame mounting stud and install sealant, as necessary, free of charge. Since your vehicle is among those that may be affected by the above condition, we ask you to contact any Authorized Maserati Dealer in order to arrange for this recall action to be performed to your vehicle. The repair will take approximately 0.1 hours to 1.0 hours to complete. Please prepare to leave your vehicle with the dealership to allow the dealer to complete your repairs

Maserati dealers must ensure safety recalls are completed after having been notified by MNA that a safety-related defect or noncompliance exists in any motor vehicle or item of replacement equipment in the dealer's possession at the time of notification. In MNA's case, this notification would typically be made by the issuance of a safety recall notification in the form of a Technical Bulletin.

Under the National Traffic and Motor Vehicle Safety Act of 1966, as amended, if a safety recall campaign is announced by MNA, **dealers must ensure that all recalls on new vehicles and new items of replacement equipment are completed BEFORE delivery to the consumer. This means that dealers may not legally deliver new motor vehicles or new items of replacement equipment to consumers with an open safety recall.**

The Safety Act also prohibits dealers from selling or leasing the motor vehicle or item of replacement equipment, unless and until the open safety recall has been completed BEFORE delivery.

Under the terms of the Certified Pre-Owned ("CPO") program, CPO vehicles with an open safety recall may not be sold or delivered to the consumer.



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Finally, MNA dealers **should not sell or use parts that have been recalled by MNA. Please follow the specific instructions provided by MNA on the return or disposition of the parts.**

Obviously, if you have any of the affected vehicles in stock, you must not sell them until you have performed the necessary repairs on the vehicle. If you have already sold any of the vehicles with the indicated VIN in the enclosed instructions and have not yet sent in the new owner information to MNA, please do so at once so we may notify these owners.

Thank you for your cooperation.

Sincerely,

Maserati Vehicle Safety and Regulatory Compliance