



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 14, 2023

Mr. Jeffery Marsee
Chief Representative, Emission and Safety
Isuzu Motors Limited
46401 Commerce Center Drive
Plymouth, MI 48170-2473

NEF-107DC
23V-564

Subject: Loss of Engine Power from Electrical Corrosion

Dear Mr. Marsee:

This letter serves to acknowledge Isuzu Motors Limited's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ISUZU/CHEVROLET LCF 3500HG/2023-2024
ISUZU/CHEVROLET LCF 4500HG/2023-2024
ISUZU/CHEVROLET LCF 5500HG/2024
ISUZU/CHEVROLET LCF 5500XG/2024
ISUZU/N-SERIES/2023-2024

Mfr's Report Date: August 10, 2023

NHTSA Campaign Number: 23V-564

Components:

ELECTRICAL SYSTEM:IGNITION:COIL
ELECTRICAL SYSTEM:WIRING:FUSES AND CIRCUIT BREAKERS

Potential Number of Units Affected: 19,479

Problem Description:

Isuzu Motors Limited (Isuzu) is recalling certain 2023-2024 NPR Gas, NPR HD Gas, 2024 NQR Gas, NRR Gas, 2023-2024 Chevrolet LCF 3500HG, Chevrolet LCF 4500HG, 2024 Chevrolet LCF 5500HG, and Chevrolet LCF 5500XG vehicles. The chassis harness may have an incorrectly sized wire seal for the 2 externally mounted engine ignition coil pack fuse holders, which can allow water intrusion and cause the fuses to corrode.

Consequence:

Corrosion of the ignition coil pack fuses can cause a misfire and loss of engine power, increasing the risk of a crash.

Remedy:

Dealers will replace both engine ignition coil pack fuse holder assemblies, free of charge. Owner notification letters are expected to be mailed September 29, 2023. Owners may contact Isuzu customer service at 1-866-441-9638. Isuzu's number for this recall is V2305.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Isuzu Motors Limited's contact for this recall will be Debora Crews who may be reached by email at debora.crews@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement