40

Part 573 Safety Recall Report

Manufacturer Name :Forest River, Inc.Submission Date :AUG 11, 2023NHTSA Recall No. :23V-559Manufacturer Recall No. :3-1665

Manufacturer Information :

Manufacturer Name :Forest River, Inc.Address :55470 CR 1P.O. Box 3030 Elkhart IN 46515-3030Company phone :1-800-348-7440

Vehicle Information :

Vehicle 1:	2024-202	24 Forest Rive	r Inc. Sandpipe	er Fifth Whe	els
Vehicle Type :	TRAILERS				
Body Style :	OTHER				
Power Train :	NR				
Descriptive Information :	2024 pro 2024 SA 2024 SA 2024 SA 2024 SA 2024 SA	duction with A ANDPIPER ANDPIPER ANDPIPER ANDPIPER ANDPIPER	ABS brake capa SAF3370RLS SAF3550BH		turing plant switched to model year
Production Dates :	JUN 29, 2	023 - AUG 02,	2023		
VIN Range 1:	Begin :	NR	End :	NR	☐ Not sequential
Vehicle 2:	2024-202	24 Forest Rive	r Inc. Sierra Fif	th Wheels	
Vehicle Type :	TRAILER	S			
Body Style :	OTHER				
Power Train :	NR				
Descriptive Information :	2024 pro 2024 SI 2024 SI 2024 SI 2024 SI		ABS brake capa BHRD 2 FLRB 1 OFL 11		turing plant switched to model year
	JUN 29. 2	023 - AUG 02,	2023		
Production Dates :					

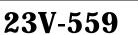
The information contained in this report was submitted pursuant to 49 CFR §573



Number of potentially involved :

Estimated percentage with defect : 100 %

Population :



Description of Defect :

Description of the Defect :	The axle may be installed backwards.
FMVSS 1 :	NR
FMVSS 2 :	NR
Description of the Safety Risk :	A vehicle without proper braking may increase the risk of a crash.
Description of the Cause :	Inadequate training of the axle installer.
Identification of Any Warning	An operator may notice braking inefficiencies of the trailer.
that can Occur :	

Involved Components :

Component Name 1 : Axle Component Description : Axle 7,000LB. Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR Address : NR NR Country : NR

Chronology:

On August 2, 2023, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant that the axles had been inadvertently installed backwards. OCC opened a research item into the concern. On August 4, 2023, Forest River's Corporate Recall Committee voted to recall.

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Description of Remedy :	
Description of Remedy Program :	Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. The axles will be removed and reinstalled properly.
	What is the Forest River Customer Service Phone Number? (574) 534-4574
	If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:
	Sandpiper/Sierra Forest River, Inc. Attn: WARRANTY MANAGER 2012 Century Drive Goshen, IN 46528
How Remedy Component Differs from Recalled Component :	Affected Component – Axle 7,000LB. PN N/A
	The axles will now be installed properly.
-	During the week of August 2, 2023, The installer was trained thoroughly on the requirements of the axle installation.
Recall Schedule :	
Description of Recall Schedule :	Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal

 data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.
Planned Dealer Notification Date : SEP 13, 2023 - SEP 13, 2023
Planned Owner Notification Date : SEP 13, 2023 - SEP 13, 2023

* NR - Not Reported

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