

Part 573 Safety Recall Report

23V-559

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 07, 2023**NHTSA Recall No. :** 23V-559**Manufacturer Recall No. :** 3-1665**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 40

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2024-2024 Forest River Inc. Sandpiper Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was identified from when the manufacturing plant switched to model year 2024 production with ABS brake capabilities.

2024 SANDPIPER SAF3370RLS 1

2024 SANDPIPER SAF3550BH 3

2024 SANDPIPER SAF391FLRB 1

2024 SANDPIPER SAF3990FL 8

2024 SANDPIPER SAF4002FB 6

Grand total 19

Production Dates : JUN 29, 2023 - AUG 02, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The axle may be installed backwards.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A vehicle without proper braking may increase the risk of a crash.

Description of the Cause : Inadequate training of the axle installer.

Identification of Any Warning that can Occur : An operator may notice braking inefficiencies of the trailer.

Involved Components :

Component Name 1 : Axle

Component Description : Axle 7,000LB.

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On August 2, 2023, Forest River's Office of Corporate Compliance ("OCC") was notified by the manufacturing plant that the axles had been inadvertently installed backwards. OCC opened a research item into the concern. On August 4, 2023, Forest River's Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River Dealer or Service Center will need to perform the remedy. The axles will be removed and reinstalled properly.

What is the Forest River Customer Service Phone Number? (574)
534-4574

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.
Please send the service invoice to the following address:

Sandpiper/Sierra
Forest River, Inc.
Attn: WARRANTY MANAGER
2012 Century Drive
Goshen, IN 46528

How Remedy Component Differs from Recalled Component : Affected Component – Axle 7,000LB.
PN N/A

The axles will now be installed properly.

Identify How/When Recall Condition was Corrected in Production : During the week of August 2, 2023, The installer was trained thoroughly on the requirements of the axle installation.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 13, 2023 - SEP 13, 2023

Planned Owner Notification Date : SEP 13, 2023 - SEP 13, 2023

* NR - Not Reported