

Part 573 Safety Recall Report

23V-558

Manufacturer Name : Forest River, Inc.**Submission Date :** AUG 07, 2023**NHTSA Recall No. :** 23V-558**Manufacturer Recall No. :** 426-1662**Manufacturer Information :****Population :**

Manufacturer Name : Forest River, Inc.

Number of potentially involved : 32

Address : 55470 CR 1

Estimated percentage with defect : 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Vehicle Information :

Vehicle 1 : 2023-2023 Forest River Inc. Pause Travel Trailer Recreational Vehicles

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : Pause Travel Trailers, since inception, are potentially affected.

2023 PAUSE PETXC20.2 11

2023 PAUSE PETXC20.3 21

Grand Total 32

Production Dates : DEC 28, 2022 - JUN 14, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential**Description of Defect :**

Description of the Defect : The awning may not be adequately attached to the vehicle.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The awning may detach from the vehicle which may cause property damage, personal injury, or lead to a crash.

Description of the Cause : The awning may not be adequately attached to the vehicle.

Identification of Any Warning : The entry doors' top corner may contact the awning fabric during door that can Occur : operation. This may lead to the awning beginning to lean downward.

Involved Components :

Component Name 1 : Awning Mounting Bracket

Component Description : Awning Mounting Bracket

Component Part Number : F100441705

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On July 27, 2023, Forest River's Office of Corporate Compliance ("OCC") was contacted by the manufacturing division with a concern of the awning installation. The same day, OCC opened a research item. It was noted that the manufacturing plant had received three complaints between May 2023 and July 2023 indicating that the awning leg was touching the vehicle entry door. Serial numbers are PEH000017, PEH000019, PEH000025. This may be indicative that the awning was beginning to sag.

On July 31, 2023, OCC met with the manufacturing plant and reviewed the installation of the awning.

On August 4, 2023, Forest Rivers Corporate Recall Committee voted to recall.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The awning brackets will be moved to the roof to ensure adequate support for the awning.

What is the Forest River Customer Service Phone Number? (574)
327-2681

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Pause
Attn: WARRANTY MANAGER
520 Gerber Street
Ligonier, IN 46767

How Remedy Component Differs from Recalled Component : Affected Component Awning Mounting Bracket
PN F100441705

Affected Component Awning Mounting Bracket
PN F100441705

The awning brackets will now be installed on the roof to ensure adequate support for the awning.

Identify How/When Recall Condition was Corrected in Production : The concern was fixed in manufacturing the week of July 31, 2023. The awning mount is being moved to the roof.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : SEP 13, 2023 - SEP 13, 2023

Planned Owner Notification Date : SEP 13, 2023 - SEP 13, 2023

* NR - Not Reported