

U.S. Department of Transportation

National Highway Traffic Safety Administration

August 2, 2023

Mr. Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.

NEF-107DR
23V-527

1200 New Jersey Avenue SE Washington, DC 20590

Subject: Hazard Warning Lights May Fail/FMVSS 108

Dear Mr. Moore:

One Porsche Drive Atlanta, GA 30354

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/CAYENNE/2024 PORSCHE/CAYENNE COUPE/2024 PORSCHE/CAYENNE S/2024 PORSCHE/CAYENNE S COUPE/2024 PORSCHE/CAYENNE TURBO GT/2024

Mfr's Report Date: July 27, 2023

NHTSA Campaign Number: 23V-527

Components:

EXTERIOR LIGHTING:LIGHTING CONTROL MODULE:SOFTWARE

Potential Number of Units Affected: 2,934

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2024 Cayenne, Cayenne S, Cayenne Coupe, Cayenne Turbo GT, and Cayenne S Coupe vehicles. After the vehicle is turned off, the rear hazard warning lights and the parking lights may not illuminate if they are activated within 10 seconds after the gateway control unit shuts off. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 108, "Lamps, Reflective Devices, and Associated Equipment."

Consequence:

Rear hazard warning lights and parking lights that fail to illuminate can reduce the vehicle's visibility to other drivers, increasing the risk of a crash.

Remedy:

Dealers will update the gateway control unit software, free of charge. Owner notification letters are expected to be mailed September 26, 2023. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is APB1.



Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Porsche Cars North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division

Office of Defects Investigation

Enforcement

