

**July 28, 2023**

Version 1

## Noncompliance Recall: 2017, 2020, 2022 CR-V Incorrect Certification Label

### AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2017	CR-V	ALL	Check the iN VIN status for eligibility.
2020	CR-V	ALL	Check the iN VIN status for eligibility.
2022	CR-V	ALL	Check the iN VIN status for eligibility.

### BACKGROUND

Due to a printing error, the certification label located on the driver's side door jamb contains the incorrect Gross Vehicle Weight Rating (GVWR), Gross Axle Weight Rating (GAWR), and tire size information resulting in a noncompliance with Federal Motor Vehicle Safety Standards.

### CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign.

Do an iN VIN status inquiry to make sure the vehicle is shown as eligible.

Some vehicles affected by this campaign may be in your new or used vehicle inventory.

Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. Before selling a vehicle in inventory, always check if it is affected by a safety recall by conducting a VIN status inquiry.

### CORRECTIVE ACTION

Replace the certification label.

### PARTS INFORMATION

Contact Tech Line and an agent will assist with shipping the replacement certification label.

### TOOLS INFORMATION

Part Name	Part Number	Quantity
Plastic Trim Tool	SILTRIMTL10	1

**CUSTOMER INFORMATION:**The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

## WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
848501	Remove and replace the certification label.	0.2 hr	6RN00	CF700	A23070A	42762-TLA-A01

## INSPECTION PROCEDURE

- Open the driver's door and locate the vehicle's certification label.
  - If the certification label has the correct label as shown, this service bulletin does not apply.
  - If the certification label has the incorrect label as shown, go to REPAIR PROCEDURE.



## REPAIR PROCEDURE

Replacement labels can be acquired by contacting Tech Line to have the correct replacement certification label shipped overnight to your dealer.

If the new label is lost or damaged, you will need to notify Tech Line immediately for support in acquiring a replacement label.

NOTE: Images shown may not be an exact representation of the vehicle you are working on.

1. Open the driver's side door to locate the certification label.



2. Confirm that the VIN on the dashboard matches the VIN on the new certification label.

NOTE:

- As a secondary confirmation, have another person confirm the VIN on the new certification label with the VIN on the dashboard.
- Make sure the VIN and manufacture date on the new label matches the old label.



**CERTIFICATION LABEL**  
The certification label is located on the driver's side doorjamb below the striker.

**MANUFACTURE DATE**

MFD. IN CANADA BY HONDA OF CANADA INC. (10/23)  
A DIVISION OF HONDA CANADA INC. (10/23)  
GVWR 2160KG (4761LBS) TIRE SIZE RMF 5J  
GAWR F 1120KG (2469LBS) 235/60R18 103H 18X7.5J  
GAWR R 1070KG (2358LBS) 235/60R18 103H 18X7.5J  
THIS VEHICLE CONFORMS TO ALL APPLICABLE  
FEDERAL MOTOR VEHICLE SAFETY  
AND THEFT PREVENTION STANDARDS IN EFFECT  
ON THE DATE OF MANUFACTURE SHOWN ABOVE.  
VIN: 2HKRS3H73RH300443 TYPE: MPV

**VIN**

- Using the plastic trim tool, remove the label.

NOTE:

- Applying heat with a heat gun may make the label easier to remove.
- Be careful not to scratch or damage the paint.
- The original misprinted label must be destroyed after removal from the vehicle.**



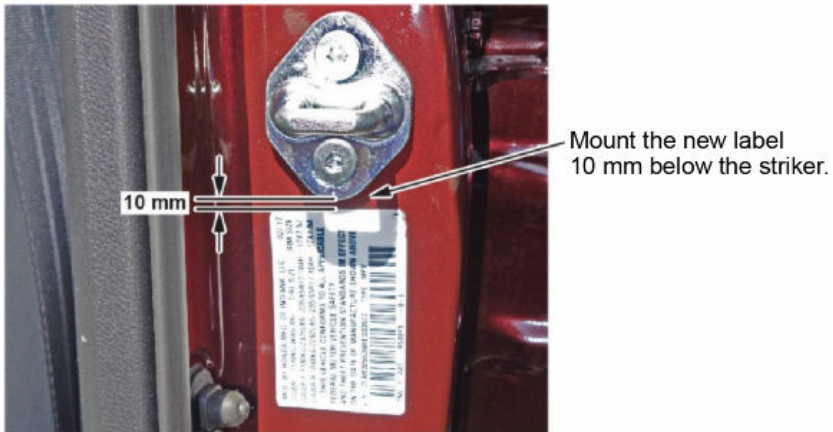
- Use isopropyl alcohol on a lint free cloth to thoroughly clean the area for the new label, removing all remaining residue. Allow the alcohol to dry for **2-3 minutes**.



5. Apply the new certification label **10 mm** below the striker.

NOTE:

- Make sure the new label is properly applied to the body, without any wrinkles, tears, or bubbles.
- Make sure the label is applied in the same orientation and aligned and centered in the same position as the removed label.



Original Label Disposal

6. Destroy the original misprinted label after removal from the vehicle.

END