



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

August 3, 2023

Mr. Erik Blank  
Manager, Product Safety  
Honda (American Honda Motor Co.)  
1919 Torrance Blvd  
Torrance, CA 90501

NEF-107ES  
23V-524

**Subject:** Incorrect Information on Label/FMVSS 110

Dear Mr. Blank:

This letter serves to acknowledge Honda (American Honda Motor Co.)'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

HONDA/CR-V/2017, 2020, 2022

**Mfr's Report Date:** July 28, 2023

**NHTSA Campaign Number:** 23V-524

**Components:**

EQUIPMENT:OTHER:LABELS

**Potential Number of Units Affected:** 5

**Problem Description:**

Honda (American Honda Motor Co.) is recalling certain 2017, 2020, and 2022 CR-V vehicles. The certification label on the driver's side door states incorrect Gross Vehicle Weight Rating (GVWR), Gross Axle Weight Rating (GAWR), and tire size information. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 110, "Tire Selection and Rims."

**Consequence:**

An incorrectly sized tire may cause premature tread wear, or a tire blow out, increasing the risk of a crash.

**Remedy:**

Dealers will install a new corrected label, free of charge. Owner notification letters are expected to be mailed September 11, 2023. Owners may contact Honda customer service at 1-888-234-2138. Honda's number for this recall is CF7.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Honda (American Honda Motor Co.)'s contact for this recall will be Emily C. Smith who may be reached by email at [emily.c.smith@dot.gov](mailto:emily.c.smith@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement