

# Part 573 Safety Recall Report

## 23V-519

**Manufacturer Name :** Airstream, Inc.**Submission Date :** JUL 27, 2023**NHTSA Recall No. :** 23V-519**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Airstream, Inc.

**Address :** 419 West Pike Street  
PO Box 629 Jackson Center OH  
45334-0629

**Company phone :** 937-596-6111**Population :****Number of potentially involved :** 74**Estimated percentage with defect :** 90 %**Vehicle Information :**

**Vehicle 1 :** 2023-2024 Airstream BAMBI, BASECAMP, CARAVEL, FLYING CLOUD,  
GLOBETROTTER, INTERNATIONAL, INTERSTATE

**Vehicle Type :** TRAILERS**Body Style :** OTHER**Power Train :** NR

**Descriptive Information :** To determine the population, Airstream determined the date of 6/27/2023 is when we started using the 30Amp inlet with the manganese bronze D-rings. The correction was made in production on 7/24/2023. The corrected SmartPlug 30Amp inlets will have aluminum D-ring connectors. The aluminum D-ring connectors are silver colored, while the defective manganese bronze connectors are bronze colored.

**Production Dates :** JUN 21, 2023 - JUL 20, 2023

VIN Range 1 : Begin : 1B9GUWH20RJ308781 End : 1B9GUWH22RJ311326

☐ Not sequential

VIN Range 2 : Begin : 1SMG4DC12PJ208851 End : 1SMG4DD26PJ208911

☐ Not sequential

VIN Range 3 : Begin : 1STVMAF13PJ568328 End : 1STCMAA1XPJ571581

☐ Not sequential

VIN Range 4 : Begin : 1STCMAD17PJ568861 End : 1STCMAD14PJ569126

☐ Not sequential

VIN Range 5 : Begin : 1STK9AG27PJ568859 End : 1STJ9YJ2XPJ569291

☐ Not sequential

VIN Range 6 : Begin : 1STTNYL24PJ568994 End : 1STTNYJ29PJ569058

☐ Not sequential

VIN Range 7 : Begin : 1STKFAG29PJ568869 End : 1STXFYJ24PJ569113

☐ Not sequential**Description of Defect :**

**Description of the Defect :** The SmartPlug 30 Amp inlet manufactured with the manganese bronze D-rings are failing at the torque setting of 30 in. lbs.

**FMVSS 1 :** NR**FMVSS 2 :** NR

**Description of the Safety Risk :** If the manganese bronze D-ring were to fail it may cause the wires to become loose at the 30 amp inlet. This may cause an increased risk of fire, personal

Description of the Cause : injury and/or property damage.  
The manganese bronze D-rings are not able to withstand the recommended torque value of 30 in. lbs.

Identification of Any Warning that can Occur : A burning smell may be present.

## Involved Components :

Component Name 1 : SmartPlug 30 Amp Inlet  
Component Description : 30 Amp Inlet  
Component Part Number : 513936

Component Name 2 : SmartPlug 30 Amp Inlet  
Component Description : 30 Amp Inlet  
Component Part Number : 513797

## Supplier Identification :

### Component Manufacturer

Name : SmartPlug  
Address : 2500 West Lake Avenue North  
Suite G Seattle Washington 98109-2262  
Country : United States

## Chronology :

7/13/2023 - Airstream discovered that a couple of the SmartPlug 30Amp inlets with manganese bronze D-rings had cracked. Airstream began investigation. 7/20/2023 - Airstream contacted SmartPlug with their findings regarding the failed D-rings. 7/23/2023 SmartPlug notified Airstream Via E-mail they had seen the same failures that we had seen on the line and had been able to duplicate it. 7/24/2023 - Airstream declared a stop ship for all units using the SmartPlug 30Amp inlet. 7/25/2023 - The Airstream Safety Committee convened and determined it was necessary to submit a 573 to begin the recall process. To date, Airstream is not aware of any accidents, or injuries caused by this safety defect.

**Description of Remedy :**

Description of Remedy Program : Airstream will instruct the dealerships to inspect the SmartPlug 30Amp inlets. If the 30 Amp inlet has aluminum D-rings, no further action is needed. If the 30 Amp inlet has manganese bronze D-rings the dealership will be required to replace the 30Amp inlets with new SmartPlug 30Amp inlets with aluminum D-rings. This will be completed at no cost to the retail owner.

How Remedy Component Differs from Recalled Component : The corrected SmartPlug 30Amp inlets will have aluminum D-ring connectors. The aluminum D-ring connectors are silver colored, while the defective manganese bronze connectors are bronze colored.

Identify How/When Recall Condition was Corrected in Production : Production began manufacturing with the corrected SmartPlug 30Amp Inlet on 7/24/2023.

**Recall Schedule :**

Description of Recall Schedule : Airstream will send dealer and owner notification letters once approved by NHTSA.

Planned Dealer Notification Date : SEP 25, 2023 - SEP 25, 2023

Planned Owner Notification Date : SEP 25, 2023 - SEP 25, 2023

\* NR - Not Reported