



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

August 4, 2023

Mr. Steve Thorne
National Warranty Manager
Airstream, Inc.
419 W Pike St.
Jackson Center, OH 45365

NEF-107KL
23V-519

Subject: Cracked D-Ring in 30-Amp Inlet May Cause Fire

Dear Mr. Thorne:

This letter serves to acknowledge Airstream, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

AIRSTREAM/BAMBI/2023-2024
AIRSTREAM/BASECAMP/2023-2024
AIRSTREAM/CARAVEL/2023-2024
AIRSTREAM/FLYING CLOUD/2023-2024
AIRSTREAM/GLOBETROTTER/2023-2024
AIRSTREAM/INTERNATIONAL/2023-2024
AIRSTREAM/INTERSTATE/2023-2024

Mfr's Report Date: July 27, 2023

NHTSA Campaign Number: 23V-519

Components:

ELECTRICAL SYSTEM

Potential Number of Units Affected: 74

Problem Description:

Airstream, Inc. (Airstream) is recalling certain 2023-2024 Bambi, Basecamp, Caravel, Flying Cloud, Globetrotter, International, and Interstate travel trailers. The SmartPlug 30 Amp inlet manufactured with the manganese bronze D-rings may crack or fail when properly tightened.

Consequence:

A D-ring that cracks or fails may allow wires to loosen, causing electrical arcing and increases the risk of a fire.

Remedy:

Dealers will inspect and replace the SmartPlug 30-amp inlet as needed, free of charge. Owner notification letters are expected to be mailed September 25, 2023. Owners may contact Airstream customer service at 1-877-596-6505 or 1-937-596-6111 ext. 7401 or 7411.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

We have received Airstream's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Airstream, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement