



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V23-08
Date: July 25, 2023
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Product Regulation Specialist
Subject: Safety Recall RVXX2308, Akasol Bus Bar - rev1

Description of Defect:

On certain VNRE model vehicles the rivnut inserts on the batteries may have been over tightened and could fail. The nut inserts can then become debris in the battery which could result in a short inside the battery pack. The over tightening of the busbar rivnuts could result in nut inserts shearing off and shorting inside the battery which could result in a battery fire.

There have been no warranty claims, field reports, accidents or injuries reported with this issue.

The repair will be the replacement of the batteries.

Models/ Model Years Affected:

Certain 2020 to 2024 Volvo VNR Electric model vehicles manufactured from April 01, 2019 through February 10, 2023.

Vehicle Quantities:

173 (172 US, 1 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal July 28, 2023.
- Owner notification letters will be released on or before September 15, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.