



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

July 31, 2023

Mr. Tom Single  
Assistant Director  
Ford Motor Company  
330 Town Center Drive  
Suite 500  
Dearborn, MI 48126

NEF-107DM  
23V-510

**Subject:** Inoperative Instrument Panel/FMVSS 101 & 105

Dear Mr. Single:

This letter serves to acknowledge Ford Motor Company's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FORD/F-53/2023  
FORD/F-59/2023

**Mfr's Report Date:** July 21, 2023

**NHTSA Campaign Number:** 23V-510

**Components:**

ELECTRICAL SYSTEM  
ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL

**Potential Number of Units Affected:** 5,558

**Problem Description:**

Ford Motor Company (Ford) is recalling certain 2023 F-53 recreational stripped chassis and F-59 commercial stripped chassis vehicles. Corrosion in the Smart Data Link Connector (SDLC) may interfere with the Controller Area Network (CAN) communication, resulting in an inoperative instrument panel. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 101, "Control and Displays" and 105, "Hydraulic and Electric Brake Systems."

**Consequence:**

An inoperative instrument panel cannot show critical safety information, such as the speedometer or warning lights, increasing the risk of a crash.

**Remedy:**

Dealers will install a wire harness connector, and inspect and replace the SDLC module, as necessary, free of charge. Owner notification letters are expected to be mailed August 14, 2023. Owners may contact Ford customer service at 1-866-436-7332. Ford's number for this recall is 23C24.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).

We have received Ford's proposed owner notification letter and it is approved for distribution.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Ford Motor Company's contact for this recall will be DeMara Magruder who may be reached by email at [demara.magruder@dot.gov](mailto:demara.magruder@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement