

Part 573 Safety Recall Report

23V-493

Manufacturer Name : Pleasure Way Industries, Ltd.

Submission Date : JUL 20, 2023

NHTSA Recall No. : 23V-493

Manufacturer Recall No. : NR



Manufacturer Information :

Manufacturer Name : Pleasure Way Industries, Ltd.

Address : 302 Portage Ave
Saskatoon, SK 00 S7J4C6

Company phone : 999

Population :

Number of potentially involved : 514

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2023 Pleasure-Way On Tour, Lexor

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : 2021.5 - 2023 Gasoline motorhomes equipped with the Cummins/OnanQG2800i generators. Cummins/Onan production dates for the recalled generators 03/03/2020 - 01/31/23 per recall 23E030 Pleasure-Way used these dates to set recall scope as it aligned with production. 514 vehicles are included in this recall, Ford OnTour and Ram Lexor vehicles are included in this recall.

Production Dates : JUL 01, 2020 - APR 13, 2023

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : Per Cummins Recall 23E030 - "The fuel hose between the inline fuel filter and the injection pump module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak."

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : Per Cummins Recall 23E030; "A gasoline leak in the presents of an ignition source may increase the risk of fire". This could result in personal injury, and property damage.

Description of the Cause : Per Recall 23E030; "The cause of the issue is an inadequate specification of fuel hose."

Identification of Any Warning that can Occur : Per Cummins Recall23E030; "Bystanders may see of smell gasoline."

Involved Components :

Component Name 1 : Generator Fuel Hose

Component Description : Gasoline fuel hose between the IPM and Fuel Filter

Component Part Number : A064P026

Supplier Identification :

Component Manufacturer

Name : Cummins Inc.

Address : PO Box 3005
Columbus Indiana 43026

Country : United States

Chronology :

Pleasure-Way Industries Ltd was officially notified by Cummins of recall 23E-030 April 13, 2023.
January 18 - 22, 2023 Cummins had indication that there had been fuel line failures out in the field these were brought to their attention during the Tampa RV Super show. Pleasure-Way had also notified Cummins of generators with fuel leaks January 23 - Feb 10, 2023. Pleasure-Way removed these generators from the vehicles and sent them back to Cummins for analysis. Cummins conducted a review and testing of the product and concluded on March 28, 2023 that a defect existed.
April 6, 2023 Cummins sent a list of QG2800i generator serial numbers that had been supplied to Pleasure-Way. April 13, 2023 the official recall was launched by Cummins.
April 21, 2023 Pleasure-Way provided a list to Cummins of all owners and dealers with the generators under recall.

Description of Remedy :

Description of Remedy Program : Per Cummins Recall 23E030; "The remedy is to inspect and if the unit has the defect, to replace the subject fuel hose and associated clamps. A recall specific reimbursement plan will be provided on the Recall Portal for those units not covered by the manufacturer's limited warranty." Customers will be allowed reimbursement following the general reimbursement plan on file with NHTSA (Per Cummins). All repairs will be completed by a Cummins Onan dealer. Cummins/Onan will reimburse the repair facility according to Cummins recall 23E030. Cummins will submit completions to Pleasure-Way Industries for quarterly reporting.

How Remedy Component Differs from Recalled Component : Per Cummins Recall 23E030;" the remedy fuel hose has a unique part number A073T925

Identify How/When Recall Condition was Corrected in Production : Per Cummins Recall 23E030;" Production began with the remedy fuel hose 02/21/2023."

Recall Schedule :

Description of Recall Schedule : Pleasure-Way has provided owners and dealer lists to Cummins for the initial mail out of recall letter. Pleasure-Way will also follow up with a recall notification letter once approved by NHTSA

Planned Dealer Notification Date : JUL 28, 2023 - AUG 07, 2023

Planned Owner Notification Date : JUL 28, 2023 - AUG 07, 2023

* NR - Not Reported