

Part 573 Safety Recall Report

23V-477

Manufacturer Name : Jayco, Inc.**Submission Date :** JUL 12, 2023**NHTSA Recall No. :** 23V-477**Manufacturer Recall No. :** DTNA FL969 23V-237**Manufacturer Information :****Population :**

Manufacturer Name : Jayco, Inc.

Number of potentially involved : 1,205

Address : 903 South Main Street

Estimated percentage with defect : 1 %

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Vehicle Information :

Vehicle 1 : 2021-2022 Jayco/Entegra Coach Accolade, Accolade XL, Seneca, Seneca Prestige

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : DIESEL

Descriptive Information : Daimler Trucks North America, LLC provided a list of affected VIN numbers to Jayco regarding their recall 23V-237 (FL969). Jayco matched those VIN numbers to our production records.

Production Dates : JUN 24, 2020 - APR 29, 2022

VIN Range 1 : Begin : 4UZADVFC1MCMM4866 End : 4UZADVFC3NCNP8909 ☒ Not sequential**Description of Defect :**

Description of the Defect : The windshield wipers may not function properly reducing the drivers visibility under certain operating conditions.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : On the affected vehicles, the spline teeth in the windshield wiper arm may wear. This may result in a loss of wipers functioning properly and reduced visibility, increasing the risk of crash.

Description of the Cause : Spline teeth in the windshield wiper arm may wear.

Identification of Any Warning that can Occur : If the driver has operated the windshield wipers as part of the recommended pre-trip inspection, the defect would likely be detectable during that inspection.

Involved Components :

Component Name 1 : Arm – Windshield Wiper

Component Description : Wiper Arm

Component Part Number : A22-78786-000

Component Name 2 : Arm – Windshield Wiper

Component Description : Wiper Arm

Component Part Number : A22-78786-001

Component Name 3 : Arm – Windshield Wiper

Component Description : Wiper Arm

Component Part Number : A22-75736-000

Component Name 4 : Arm – Windshield Wiper

Component Description : Wiper Arm

Component Part Number : A22-75736-001

Component Name 5 : Arm – Windshield Wiper

Component Description : Wiper Arm

Component Part Number : A22-74082-000

Supplier Identification :

Component Manufacturer

Name : Trico Products

Address : 3255 West Hamlin Road

Rochester Hills Michigan 48309

Country : United States

Chronology :

Please refer to Daimler Trucks North America, LLC chronology on 23V-237.

DTNA is aware of 1 field report and 48 warranty claims related to inoperative windshield wiper arms received from February 13, 2021 through May 18, 2023. April 11, 2023 Jayco Inc. received notice of DTNA Recall FL969/ NHTSA Recall 23V-237. April 17, 2023 Jayco's Warranty Incident Review Committee (WIRC) reviewed the incident and elevated it to the Corrective Preventive Action Committee (CPAC). On April 19, 2023 CPAC decided to elevate the incident to the Safety Steering Committee (SSC). On July 10, 2023 SSC voted to proceed with a pass through chassis recall.

Description of Remedy :

Description of Remedy Program : Inspect the date code on the windshield wiper arms and replace as needed. Repairs will be performed free of charge by Daimler Truck North America authorized service facilities. Details of the reimbursement plan will be included in the owner's notification letter. Owners are directed to seek reimbursement through authorized dealers. Daimler Trucks North America will be reporting the quarterly completion rates to NHTSA.

How Remedy Component Differs from Recalled Component : Not Reported by DTNA

Identify How/When Recall Condition was Corrected in Production : Not Reported by DTNA

Recall Schedule :

Description of Recall Schedule : Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date : AUG 11, 2023 - AUG 11, 2023

Planned Owner Notification Date : AUG 11, 2023 - AUG 11, 2023

* NR - Not Reported