

From: [Broadcast Messaging System](#)
To: [DL-BMS Message Monitors](#)
Subject: Knee Air Bag 23V-471 (B65 19 23) Defect Code 0072510200
Date: Tuesday, July 18, 2023 3:23:10 PM

Publish Date: July 18, 2023
From: Parts Logistics
Expiration Date: August 1, 2023

DCSnet Message
Urgent



Subject: **Knee Air Bag 23V-471 (B65 19 23) Defect Code 0072510200**

Limited parts will be arriving next week, and vehicles will begin to turn green tomorrow based on parts supply. To speed up the process, please submit a Recall IDS Ticket for remedy green vehicles starting tomorrow.

Do not enter a Recall IDS Ticket for a red X VIN. You are delaying orders being entered for all other Recall tickets.

These are VIN specific parts and must be installed in the VIN listed in the PO. No exceptions.

If Remedy Status is green, please enter a Recall IDS Ticket request

- One green VIN per IDS Ticket
- Enter part number 0000000000

You are not able to determine what parts are required for your VINs. BMW of North America's Parts Technical Group will review the VIN and enter the order for the air bag(s) on behalf of the BMW center. When ordered this way, you will receive ONLY the air bag(s) needed for the specific vehicle. Each vehicle will require different modules replaced so this is the only way of ordering. The Parts Technical Group will reply to all Ticket requests with the part number(s) and backorder information if applicable. The part(s) must be installed in the VIN listed in the PO ONLY. An updated version of SI B65 19 23 will be published shortly

Please do not re-open the IDS asking for an ETA and please do not enter an ETA IDS Ticket. Parts will allocate to your backorder as parts arrive.

Thank you,
Parts Logistics

Attachments:
No Attachments

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All
BMW SAV (Light Trucks) CC-All

