

From: noreply.bmwgroup
To: [DL-BMS Message Monitors](#)
Subject: BMW Recall 23V-XXX: Replace Knee Air Bag
Date: Friday, June 30, 2023 4:30:26 PM

Publish Date: June 30, 2023
From: Technical Service
Expiration Date: July 14, 2023

DCSnet Message
Urgent



Subject: **BMW Recall 23V-XXX: Replace Knee Air Bag**

BMW AG is conducting a Voluntary Safety Recall (effective June 30, 2023) on certain Model Year 2023 - 2024 BMW vehicles that were produced between May 23, 2023 and June 24, 2023.

The driver and/or front passenger knee air bag may not have been produced according to specifications by the supplier. In rare cases, the air bag may not deploy exactly as intended in a crash, which could increase the risk of injury.

The Recall Notice and Q&A have been attached for further information.

The bulletin (B65 19 23) will be updated when additional information becomes available.

Sincerely,
Technical Service

Attachments: [23V-xyz-G0x-KneeAirBag-FAQ-\(30Jun2023\)\[1688142376595\].pdf](#)
 [65 19 23_RECALL 23V-XXX_REPLACE KNEE AIR BAG\[1688142376595\].pdf](#)
 [B651923 Recall Notice\[1688142376595\].pdf](#) [23V-xyz-G0x-KneeAirBag-FAQ-\(30Jun2023\)\[1688142376595\].pdf](#)
 [65 19 23_RECALL 23V-XXX_REPLACE KNEE AIR BAG\[1688142376595\].pdf](#)
 [B651923 Recall Notice\[1688142376595\].pdf](#)

Recipients: BMW Passenger Cars, All Offering, All Region, All Areas, All Departments, All Personnel
BMW SAV (Light Trucks), All Offering, All Region, All Areas, All Departments, All Personnel
BMW i, All Offering, All Region, All Areas, All Departments, All Personnel
BMW Passenger Cars, CC-All



SIB 65 19 23

2023-06-30

RECALL 23V-XXX: REPLACE KNEE AIR BAG

MODEL

E-Series	Model Description	Production Date
F95	X5 M Sports Activity Vehicle (SAV)	May 23, 2023 – June 23, 2023
F96	X6 M Sports Activity Coupe (SAC)	May 23, 2023 – June 23, 2023
G05	X5 SAV (X5 sDrive40i, X5 xDrive40i, X5 M60i xDrive, X5 xDrive50e)	May 23, 2023 – June 24, 2023
G06	X6 SAC (X6 xDrive40i M Sport, X6 M60i xDrive)	May 23, 2023 – June 23, 2023
G07	X7 SAV (X7 xDrive40i, X7 M60i xDrive, ALPINA XB7)	May 23, 2023 – June 24, 2023
G09	BMW XM SAV	May 23, 2023 – June 16, 2023

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of July 1, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

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The Recall Notice and Q&A have been attached for further information.

The bulletin will be updated when additional information becomes available.
Supporting Materials

[picture_as_pdf B651923 Recall Notice.pdf](#)

[picture_as_pdf 23V-xyz-G0x-KneeAirBag-FAQ-\(30Jun2023\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Replace Knee Airbag – B65 19 23

BMW AG is conducting a Voluntary Safety Recall (effective June 30, 2023) on certain Model Year 2023 - 2024 BMW vehicles that were produced between May 23, 2023 and June 24, 2023.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
23V-xyz
Knee Air Bag
Model Year 2023-2024
BMW X5, X6, X7
Issue Date: 06/30/2023

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**
Certain Model Year 2023-2024 BMW X5, X6, and X7 models in the US are potentially affected.
- Q2. What is the specific issue?**
The driver and/or front passenger knee air bag, may not have been produced according to specifications by the supplier. In rare cases, the air bag may not deploy exactly as intended in a crash, which could increase the risk of injury.
- Q3. Why are other models / vehicles not included in this Safety Recall?**
Other models have a knee air bag was produced to specifications by the supplier.
- Q4. Can I continue to drive my vehicle?**
Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Safety Recall?**
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**
Potentially affected vehicles will have the knee air bag replaced for free and should take about one hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).