

TO: Mercedes-Benz Dealer Principals, General Managers, Sales Managers, Service Managers, Parts Managers	FROM: Gregory Gunther, Senior Manager, Vehicle Compliance and Analysis, Engineering Services
RE: <b>Recall Campaign Initial Notification</b> <b>Inspect Transmission Wiring Harness Routing</b> <b>MY22-23 C-Class (206 platform)</b>	DATE: July 7, 2023

## **IMPORTANT RECALL CAMPAIGN INFORMATION**

Please see the attached documents related to the campaign listed above.

Please note that all customer inquiries should be directed to the Customer Assistance Center at 1-800-FOR-MERCEDES.

Sincerely,

Gregory Gunther

Senior Manager, Vehicle Compliance & Analysis



<b>Recall Campaign Initial Notification</b>			<b>July 7, 2023</b>
<b>Campaign No. :</b>	<b>NHTSA ID</b>	<b>Campaign Desc. :</b>	<b>Inspect Transmission Wiring Harness Routing</b>
TBA	23V462	23P2197620	
<p>This is to notify you of the <b>new Recall Campaign</b> to inspect the transmission wiring harness routing on <b>8,178</b> Model Year (“MY”) 2022-2023 C-Class (206 platform) vehicles. The recall campaign will be visible on the <a href="http://www.NHTSA.gov">www.NHTSA.gov</a> website and may generate questions from customers. Affected VINs will be flagged in VMI as “PENDING” on <b>July 7, 2023</b>.</p>			
<b>Background</b>			
<b>Issue</b>	<p>Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2022-2023 C-Class (206 platform) vehicles with 4Matic, the length of the transmission wiring harness might not meet current specifications. In this case, the transmission wiring harness could chafe on the front drive shaft, which could potentially damage the wiring harness and result in a loss of vehicle propulsion. This might increase the risk of a crash. If the failure occurs, the driver would be made aware through a warning message (e.g. “Transmission Malfunction Stop”, “Drive Malfunction Stop Restart Vehicle”, “Drive Malfunction Stop Contact Dealer”, or “Service Required Do Not Change Transmission Position”) in the instrument cluster.</p>		
<b>What We’re Doing</b>	<p>MBUSA will conduct a voluntary recall. An authorized Mercedes-Benz dealer will inspect the transmission wiring harness routing on the affected vehicles and rework it, if necessary.</p>		
<b>Parts</b>	<p><b>Remedy is not available at this time.</b></p>		
<b>Vehicles Affected</b>			
<b>Vehicle Model Year(s)</b>	2022-2023		
<b>Vehicle Model</b>	C-Class		
<b>Vehicle Populations</b>			
<b>Total Recall Population</b>	8,178		
<b>Total Vehicles in Dealer Inventory</b>	3		
<p><b>Given this notice, it is a violation of Federal law for a dealer to sell or lease any new vehicles in dealer inventory covered by this notification until the vehicle has been repaired. Once the remedy is available, the vehicles will be flagged as “OPEN” and Work Instructions will be available in NetStar VMI and Xentry Portal. Once the repair is complete the vehicle may be sold or leased.</b></p> <p><b>Loaner and demonstrator vehicles may continue to be driven, but must not be retailed until repaired. As a matter of normal service process, please check for other repair measures which might be applicable to the vehicle(s).</b></p> <p><b>Additionally, given this notice, it is a violation of Federal Law for car rental companies to rent new vehicles covered by this notification until the vehicle has been repaired.</b></p>			
<b>Next Steps/Notes</b>			
<b>Customer Notification Timeline</b>	Customer letters will be mailed on or before August 29, 2023.		
<b>AOMS/SOMS</b>	AOMs – This recall may generate questions from your dealers. Please forward this notice to your dealers ASAP.		
<b>Rental Fleet Partners</b>	This recall may affect vehicles in your fleet. Please contact your respective MBUSA fleet representative for further information and next steps. For repairs, please contact your preferred MBUSA dealer.		
<b>Customer Reimbursement</b>	Customer reimbursement is not being offered for this campaign.		
<p>While we regret any inconvenience this may cause, MBUSA is determined to maintain a high level of vehicle quality and customer satisfaction. Please refer all customer inquiries to the Customer Assistance Center at 1-800-FOR-MERCEDES.</p>			

