

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 30, 2023

Mr. Luther Newman Warranty Manager ST Engineering Hackney, Inc 911 West 5th Street P.O. Box 880 Washington, NC 27889

**Subject:** Clutch Overheating May Cause Fire

Dear Mr. Newman:

This letter serves to acknowledge ST Engineering Hackney, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

### Makes/Models/Model Years:

KIDRON/REFRIGERATED BODIES/2011-2017

Mfr's Report Date: June 28, 2023

NHTSA Campaign Number: 23V-450

**Components:** EQUIPMENT

**Potential Number of Units Affected:** 243

## **Problem Description:**

ST Engineering Hackney, Inc. (STE Hackney) is recalling certain 2011-2017 Kidron refrigerated truck bodies equipped with certain Carrier Transicold refrigeration units, including Supra models 950, 950MT, and 960. The centrifugal clutch may overheat under certain conditions, which can cause it to break apart.

### **Consequence:**

Hot components from the clutch assembly may fall onto nearby flammable materials, such as leaves or other debris, increasing the risk of a fire.

## Remedy:

Dealers will inspect and replace the panels around the clutch as necessary, free of charge. Owner notification letters are expected to be mailed July 7, 2023. Owners may contact STE Hackney customer service at 1-252-946-6521.

#### Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR

23V-450

# Please ensure the following requirements are met:

Based on the provided remedy plan, it appears that your company may not be able to provide the required recall completion rate quarterly reports. If another company intends to file the report with detailed information about your company's remedy counts, please state so in the remedy section of the 573.

AMENDED 573 REQUIRED.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

ST Engineering Hackney, Inc's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

