

Part 573 Safety Recall Report

23V-447

Manufacturer Name : Thor Motor Coach**Submission Date :** JUN 27, 2023**NHTSA Recall No. :** 23V-447**Manufacturer Recall No. :** RC000297**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 213

Address : PO Box 1486

Estimated percentage with defect : 100 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2022-2024 Thor Motor Coach Tranquility

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : It has been discovered that on Certain MY 2022 to 2024 Sanctuary and Tranquility Motorhomes, the R-Bike Rack mounts may fracture.

Production Dates : JAN 20, 2022 - MAR 20, 2023

VIN Range 1 : Begin : 1FTBW2XG2MKA76075 End : 1FTBW2XGXPKA26688 ☒ Not sequential

Vehicle 2 : 2022-2023 Thor Motor Coach Sanctuary

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : : It has been discovered that on Certain MY 2022 to 2024 Sanctuary and Tranquility Motorhomes, the R-Bike Rack mounts may fracture

Production Dates : NOV 23, 2021 - MAR 06, 2023

VIN Range 1 : Begin : 1FTBW2XG4MKA76076 End : 1FTBW2XG4PKA00653 ☒ Not sequential**Description of Defect :**

Description of the Defect : Some of the plastic components of the R-Bike Rack can fracture.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The R-Bike Rack arms may fracture and detach from the rest of the bike mount that could lead to an accident, property damage, and/or personal injury

Description of the Cause : The composition of the plastic components is inadequate.

Identification of Any Warning N/A
that can Occur :

Involved Components :

Component Name 1 : Portabici Bike Rack

Component Description : Ford Transit Bike Rack

Component Part Number : 2022000146

Supplier Identification :

Component Manufacturer

Name : Lippert Components

Address : 2703 College Ave.
Goshen Indiana 46528

Country : United States

Chronology :

5/30 – Lippert notified Thor Motor Coach of the issue with the bike rack components fracturing after they received a complaint.

6/23 – Safety committee met and voted to issue a recall.

TMC was notified by Lippert that there has been 1 claim for this issue.

Description of Remedy :

Description of Remedy Program : TMC, with Lippert's cooperation, will send, and replace the defective components of the bike rack free of charge to owners.

How Remedy Component Differs from Recalled Component : The replacement of certain plastic components inside of the bike rack. These new components improve mechanical strength.

Identify How/When Recall Condition was Corrected in Production : 6/12 production quarantined all product and Lippert Components picked up the recall product and replaced it with product containing the new parts.

Recall Schedule :

Description of Recall Schedule : TMC will notify the dealers and owners of the recreational vehicles by letter. A final copy of the owner letter will be provided to NHTSA, along with the dealer repair procedures.

Planned Dealer Notification Date : AUG 26, 2023 - AUG 26, 2023

Planned Owner Notification Date : AUG 26, 2023 - AUG 26, 2023

* NR - Not Reported