

U.S. Department of Transportation

National Highway Traffic Safety Administration

June 20, 2023

Mr. Cory Hoffman General Manager Toyota Motor Engineering & Manufacturing 19001 South Western Ave Torrance, CA 90501

Subject: Wheels May Detach from Loose Lug Nuts

Dear Mr. Hoffman:

This letter serves to acknowledge Toyota Motor Engineering & Manufacturing's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

TOYOTA/CAMRY/2023 TOYOTA/CAMRY HYBRID/2023

Mfr's Report Date: June 15, 2023

NHTSA Campaign Number: 23V-432

Components:

WHEELS:LUGS/NUTS/BOLTS

Potential Number of Units Affected: 298

Problem Description:

Toyota Motor Engineering & Manufacturing (Toyota) is recalling certain 2023 Camry and Camry Hybrid vehicles. The lug nuts that attach the wheels to the vehicle may be loose, which can result in wheel detachment.

Consequence:

A wheel that detaches from a moving vehicle can cause a loss of vehicle control, increasing the risk of a crash.

Remedy:

Owners are advised not to drive their vehicles until the repair has been performed. Dealers will inspect and tighten the lug nuts, and replace any damaged components, free of charge. Owner notification letters are expected to be mailed on or before August 14, 2023. Owners may contact Toyota's customer service at 1-800-331-4331. Toyota's number for this recall is 23TA05.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

We have received Toyota's proposed owner notification letter and it has been approved for distribution.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107DR

23V-432

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Toyota Motor Engineering & Manufacturing's contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely.

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

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