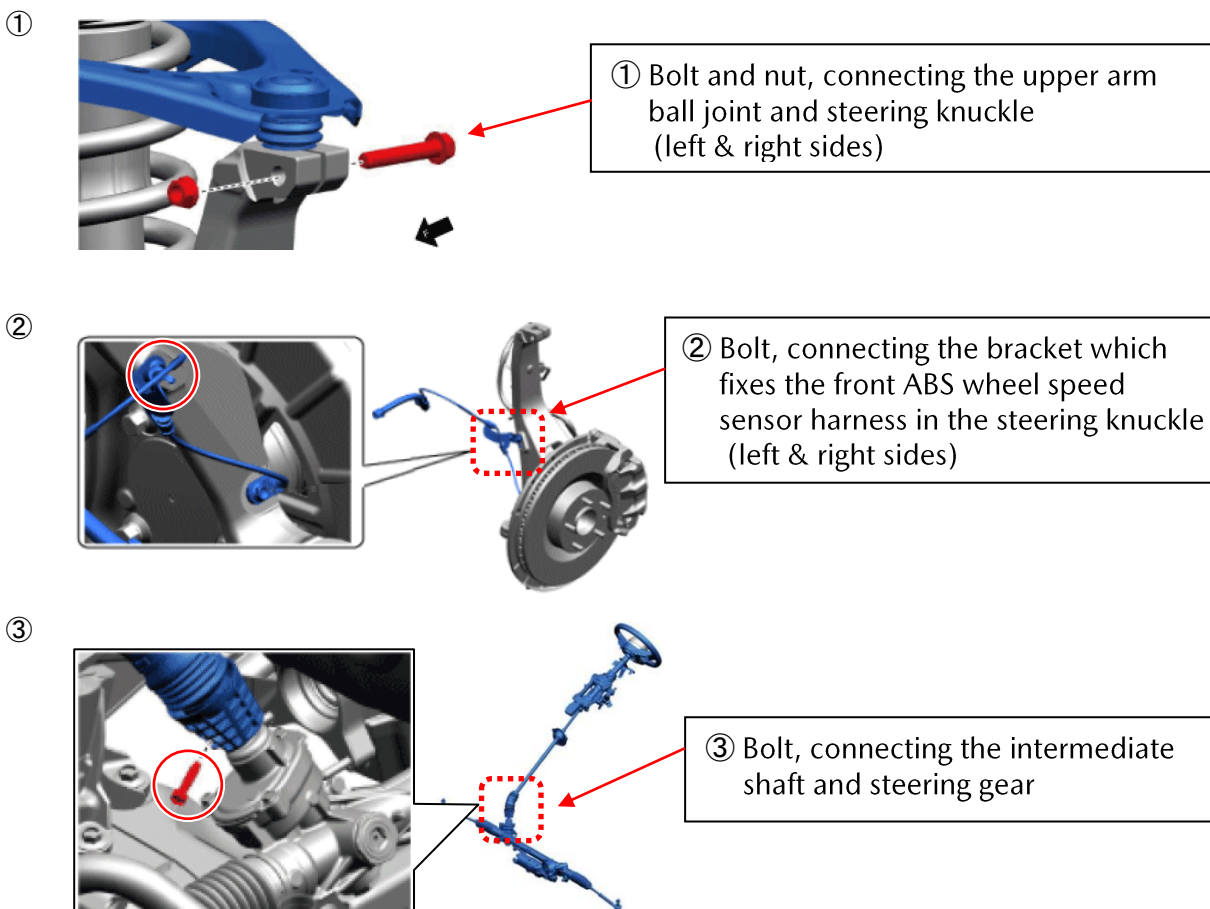


## Safety Recall – 2024 CX-90 Suspension and Steering Insufficient Bolt Torque

### CONDITION OF CONCERN

On the subject CX-90 vehicles, certain bolts for the steering intermediate shaft, front ABS wheel speed sensor harnesses or front upper control arms may not have been torqued to proper specification during quality checking activity of assembled vehicles. If that is the case, one or more of these components may loosen or separate while driving and cause a loss of ability to control the vehicle, increasing the risk of a crash.

#### Potentially affected bolts:



**SUBJECT VEHICLES**

Model	Subject VIN range	Subject production date range
2024 CX-90	JM3 KK**** R1 103564 – 104820	From March 4, 2023 through March 11, 2023

The asterisk symbol “\*” can be any letter or number.

**OWNER NOTIFICATION:**

Mazda will notify the owners by first class mail no later than July 14, 2023.

**PARTS INFORMATION**

Description	Part Number	Quantity	Note
Bolt (for intermediate shaft, lower side)	B45532099B	1	Necessary only when the bolt/nut is missing.
Bolt (for ABS wheel sensor)	994500612	1 or 2	
Bolt (for upper arm)	9YA02A039	1 or 2	
Nut (for upper arm)	9YB041036	1 or 2	
Campaign Label	9999-95-065A-06	1=50 labels	Obtain in Mazda e-Store

**WARRANTY CLAIM PROCESSING INFORMATION**

	Inspection & Retightening of Bolts	Inspection & Retightening of Bolts (Includes bolt/nut replacement)
Process Number	AP032A	AP032A
Symptom Code	99	99
Damage Code	99	99
Causal Part Number & Quantity	7777-SP-X41 & 0 pcs	7777-SP-X41 & 0 pcs
Related Part Number & Quantity	---	If any bolts/nuts are missing and install new parts, please claim applicable part numbers and quantities.
Labor Operation Code	XXWDXATX	XXWDXBTX
Labor Hours	0.3 hrs.	0.3 hrs.

**RENTAL CAR INFORMATION**

**Rental expenses exceeding the two-day limit or over the per day limit set by Mazda Warranty policy will require prior Warranty Department Authorization prior to giving the rental to the customer regardless of the reason. Please refer to the Mazda Rental Car Reimbursement Program policy in the Mazda Warranty Policies and Procedures Manual.**

Mazda recommends the usage of the MCVP loaner vehicle when available. If all MCVP loaner vehicles are in use and unavailable, and the customer needs a rental car, then use your local rental facility and offer a rental car. Be sure that every effort is made to repair the car within one business day or less, so the next customer can receive the same experience.

**Rental Car Warranty Claim Information**

	MCVP Vehicle Preferred	Rental Agency Vehicle
Warranty Type Code	N/A  MCVP does not require claim submission	A
Symptom Code		99
Damage Code		99
Part Number Main Cause		5555-59-23FR
Part Quantity		0
Labor Operation Code		MM024XRX
Labor Hours		0
Sublet – Rental Car		
Sublet Invoice Number		Number from Rental Invoice or Dealer Purchase Order
Sublet Type Code		Enter "Z9" (other)
Sublet Amount		Up to \$30.00 per day for the number of days customer had rental car
Sublet Text		Number of days rental car was supplied to customer