

New Safety Recall Advanced Communication – 65A

FCA US LLC (FCA US) has announced a safety recall on certain 2022 model year (WL) Jeep® Grand Cherokee and Grand Cherokee L Plug-in Hybrid Electric Vehicles (PHEV) equipped with a 2.0L engine.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles equipped with the 2.0L PHEV engine may experience an engine shut down condition caused by diagnostic reactions to faults caused by loss of communication between the Transmission Control Module and the Hybrid Control Processor. An engine shut down condition may result in an unexpected loss of motive power while driving, which can cause a vehicle crash without prior warning.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update vehicle control software. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations FCA US LLC