



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V23-05
Date: June 9, 2023
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Product Regulation Specialist
Subject: Safety Recall RVXX2305, Rolltek seat

Description of Defect:

The Rolltek seat installed in these vehicles has an internal side curtain air bag that is not functional. In the event of a vehicle accident, the internal side curtain air bag would not function.

There have been no warranty claims, field reports, accidents or injuries reported with this issue.

The main cab harness will be modified with a jumper harness to connect the seat to the main harness assembly.

Models/ Model Years Affected:

Certain 2022 to 2024 VN and VHD model vehicles manufactured from June 21, 2021 through April 25, 2023.

Vehicle Quantities:

29 vehicles all US

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal June 9, 2023.
- Owner notification letters will be released on or before August 4, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.