



Recall Alerts

To: Dealer Principals
Service Managers
Warranty Managers
Parts Managers

Region: U.S.
 CAN

Bulletin: SRA-V23-04
Date: June 9, 2023
Valid to: N/A
Action Required? Yes No

From: Gerard Hones, Product Regulation Specialist
Subject: Safety Recall RVXX2306, E Mob Heater Relay

Description of Defect:

Insufficient torque on the power cables to relays may result in a relay failure which could continue to power the cabin heater. Relay failure and overheating could result in a vehicle fire.

There have been no warranty claims, field reports, accidents or injuries reported with this issue.

Vehicles will be recalled and the power cables to relays will be properly torqued.

Models/ Model Years Affected:

Certain 2020 to 2023 Volvo VNR Electric model vehicles manufactured from June 29, 2018 through October 19, 2022.

Vehicle Quantities:

246 (243 US, 3 Canada)

Dealer's Responsibility:

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

Release Schedule:

- Vehicle list will be posted on the Trucks Dealer Portal June 9, 2023.
- Owner notification letters will be released on or before August 4, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at vtna.regulatoryaffairs@volvo.com.