

# Part 573 Safety Recall Report

## 23V-394

**Manufacturer Name :** Jaguar Land Rover North America, LLC

**Submission Date :** JUN 07, 2023

**NHTSA Recall No. :** 23V-394

**Manufacturer Recall No. :** N784



### Manufacturer Information :

### Population :

**Manufacturer Name :** Jaguar Land Rover North America, LLC

**Number of potentially involved :** 12,922

**Address :** 100 Jaguar Land Rover Way

**Estimated percentage with defect :** 100 %

Mahwah NJ 07495

**Company phone :** 8188500

### Vehicle Information :

**Vehicle 1 :** 2022-2023 LAND ROVER RANGE ROVER

**Vehicle Type :** LIGHT VEHICLES

**Body Style :** SUV

**Power Train :** NR

**Descriptive Information :** Jaguar Land Rover is conducting a voluntary safety recall campaign involving certain 2022-2023MY Land Rover Range Rover vehicles where the rear lamp mounted in the body could partially or permanently fail to operate as a result of damage to the rear tail lamp link lead wiring caused by a foam block located adjacent to the lamp on the interior of the body shell built at the Solihull Vehicle Assembly Plant from July 21, 2021 - November 29, 2022. 12,922 vehicles in the United States and Federalized Territories. The basis of the recall population is from the start of production, up to the point the change was introduced into the vehicle assembly plant.

**Production Dates :** JUL 21, 2021 - NOV 29, 2022

**VIN Range 1 : Begin :** SALKA9BW1NA000174 **End :** SALKP9FU4PA039058

☐ Not sequential

### Description of Defect :

**Description of the Defect :** A concern has been identified on certain 2022 & 2023 Model Year Land Rover Range Rover vehicles where the rear lamp mounted in the body could partially or permanently fail to operate as a result of damage to the rear tail lamp link lead wiring caused by a foam block located adjacent to the lamp on the interior of the body shell.

**FMVSS 1 :** NR

**FMVSS 2 :** NR

**Description of the Safety Risk :** Failure of the rear lamp mounted in the body may result in one or more of the light sources (taillamp, stop, and/or turn signal) not working which in darkness means the vehicle may not be clearly seen from the rear and therefore increases the risk of a crash.

Description of the Cause : NR

Identification of Any Warning NR  
that can Occur :

### Involved Components :

Component Name 1 : Rear End Aperture Finisher

Component Description : Rear End Aperture Finisher

Component Part Number : M8E2-450A46-AE

Component Name 2 : Rear End Aperture Finisher

Component Description : Rear End Aperture Finisher

Component Part Number : M8E2-450A46-AE

### Supplier Identification :

#### Component Manufacturer

Name : Mergon

Address : Water St

Loughanalla, Castlepollard, Co. Westmeath Foreign States N91 EP90

Country : Ireland

### Chronology :

A Product Safety and Compliance Committee (PSCC) investigation was opened on March 9, 2023, following a number of field reports of non-functioning tail lamps.

The PSCC requested a Jaguar Land Rover engineering team to investigate the issue to understand the nature of the failure mode and the scope of the issue. They reported their initial findings to the PSCC on March 21, 2023.

On March 28, 2023, the PSCC discussed status of the investigation and the current state understanding of the issue. To gain a more detailed understanding and wider picture of this issue PSCC requested that an Update Prior to Sale (UPS) be issued to assess vehicles that had not yet entered into commerce.

During April, 2023, the engineering team updated the PSCC on the progress of the investigation.

At the PSCC of May 23, 2023, the investigation was reviewed for completeness, the scope of the issue was discussed, the effect on vehicle operation was assessed and it was agreed that the issue be progressed to the Recall Determination Committee (RDC) for consideration.

The RDC reviewed the issue on May 25, 2023, and concluded that this issue represents an unreasonable risk to safety, and a voluntary safety recall should be conducted.

There have been no reported accidents or injuries as a result of this concern.

JLR has received 8 field reports in the US relating to this issue, reports were received on the following dates;

February 20, 2023

February 21, 2023

March 6, 2023

March 8, 2023

April 12, 2023

May 2, 2023

May 6, 2023

May 22, 2023

## Description of Remedy :

**Description of Remedy Program :** Vehicles will have the foam block mounted in the bodysell removed. The rear lamp mounted in the body and rear tail lamp link lead wiring will be checked for their condition. Where the lamp and wiring are qualified OK no further remedy is required. Where the lamp or wiring are qualified Not OK the lamp will be replaced.

**How Remedy Component Differs from Recalled Component :** NR

**Identify How/When Recall Condition was Corrected in Production :** NR

## Recall Schedule :

**Description of Recall Schedule :** Notifications to dealers will occur on June 15, 2023. Distribution of owner notification letters will occur on or before July 28, 2023.

**Planned Dealer Notification Date :** JUN 15, 2023 - JUN 15, 2023

**Planned Owner Notification Date :** JUL 28, 2023 - JUL 28, 2023

\* NR - Not Reported