

BUGATTI

May 2023

To all Bugatti Partners

Subject:

- Improper RIM type on Chiron Super Sport configured and assembled.
- Chiron Sport RIM-type "Leichtbaurad BBS" not validated for Chiron Super Sport.

Dear BUGATTI Partners,

BUGATTI Automobiles SAS has determined that a defect relating to motor vehicle safety can exist in certain 2022/ 2023 model year BUGATTI Chiron Super Sport vehicles worldwide.

The defect exists only where a Chiron Sport rim has been configured and assembled on to a BUGATTI Chiron Super Sport vehicle.

Customers with affected cars will be contacted within the next days. A copy of a generic letter to customers used in this recall can be found on Salesforce.

You can find the technical bulletin, which is the leading document for you in this recall on Salesforce as well. The Campaign ID from BUGATTI for this is **BUGCR034**.

If you have any further questions, please contact:

For NAR: Dedrick Hagans: dedrick.hagans@bugatti.us

For MEA: Pierre Fresse: pierre.fresse@bugatti-rimac.com

For EU: Trevor Hodgson-Phillips: t.hodgson-phillips@bugatti-rimac.com

The following section seeks to highlight the important aspects of the recall for you.

What is the issue?

Chiron Sport RIM type "Leichtbaurad BBS" is not validated to be installed on Chiron Super Sport model.

Using these RIMS can have a negative influence on the vehicle airflow and lateral control behaviour in the Top Speed Mode.

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What will you do?

You will have to arrange pick up of the car from the customer and transport it to your Dealership.

The affected Customer will be contacted and offered free of charge a replacement set of Chiron Super Sport homologated RIMS and brand-new tires, valves, and sensors. Replaced RIMS must be recovered and returned to BUGATTI without exception to ensure they cannot be fitted or resold for use again on a Chiron Super Sport model.

What do we recommend to the customers?

Should the vehicle be within the affected VIN list: To avoid any potential issue — BUGATTI states that the car shouldn't be driven until the homologated RIMS and brand new tires, valves and sensors are installed.

How to charge BUGATTI AUTOMOBILES SAS for the repair costs?

You should treat this recall work as any other Warranty related claim in the Warranty Claim Ticketing System in Salesforce and following Bulletin guidelines.

How to charge BUGATTI AUTOMOBILES SAS for the transportation costs?

Please note that all transport related costs to the nearest BUGATTI Partner will be covered by BUGATTI for this recall. You should treat the related transportation costs as you would for any other Warranty related claim.

When do customers receive their letters?

It is planned to send physical letters to all Customers in the coming days — the customer details may be validated with you as their recognized BUGATTI Partner — in this instance we would ask for your full support so as to ensure BUGATTI Molsheim are able to reach all impacted customers as soon as possible.

We would ask wherever possible and where it is evident that you have a potential impacted Customer Vehicle in your Car Parc that you support with proactive management of the Customer in this instance.

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Do we need any special tools for this replacement of parts?

As per the workshop manual information you already have the required tools for such a replacement.

What happens after the repair?

You should arrange return to the Customer at a convenient point in time.

We would like you to know that we sincerely appreciate your continued support of our customers and Brand. Thank you in advance!

Yours Sincerely,

Trevor Hodgson-Phillips
Director, Aftersales & Customer Services
BUGATTI Automobiles S.A.S