



Stacy L. Balzer  
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Ford Customer Service Division

Ford Motor Company  
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May 31, 2023

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice –  
Safety Recall 23S27**

Certain 2021-2023 Model Year Corsair, 2020-2023 Escape and 2022-2023 Maverick  
Vehicles Equipped With 2.5L HEV/PHEV Engine  
Under Hood Fire

### **AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Corsair	2021-2023	Louisville	October 24, 2019 through May 11, 2023
Escape	2020-2023		January 09, 2019 through May 23, 2023
Maverick	2022-2023	Hermosillo	February 3, 2021 through May 18, 2023

US population of affected vehicles: 124,739. Affected vehicles are identified in OASIS and FSA VIN Lists.

### **REASON FOR THIS SAFETY RECALL**

Isolated engine manufacturing issues can cause the engine to fail prematurely. In the event of an engine failure, engine oil and/or fuel vapor may be released into the under-hood environment and may migrate to and/or accumulate near ignition sources, increasing the risk of fire and injury. Engine failure is expected to produce loud noises (example: metal-to-metal clank) audible to the vehicle's occupants. An engine failure will also result in a reduction in available engine power.

In Owner Letters mailed to customers, Ford will advise customers to safely park and shut off the engine as promptly as possible upon hearing unexpected engine noises, after experiencing a reduction in available engine power, or if smoke is observed emanating from the engine compartment.

### **SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers in the 4<sup>th</sup> quarter when it is anticipated that a remedy and repair instructions will be available to support this safety recall.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

### **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after the remedy and repair instructions have been provided to dealers.

## **RENTAL VEHICLES**

Ford has not issued instructions to stop driving vehicles under this safety recall. However, if a customer contacts your dealership requesting a rental/loaner prior to recall remedy availability, please contact the SSSC for further direction.

## **PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$26,315 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

## **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "Stacy L. Balzer". The signature is written in a cursive style with a large, stylized "S" and "B".

Stacy L. Balzer