

Part 573 Safety Recall Report

23V-349

Manufacturer Name : Foretravel, Inc.**Submission Date :** MAY 17, 2023**NHTSA Recall No. :** 23V-349**Manufacturer Recall No. :** NR**Manufacturer Information :****Manufacturer Name :** Foretravel, Inc.**Address :** 1221 N.W. Stallings Drive
Nacogdoches TX 75964**Company phone :** 936-564-8367**Population :****Number of potentially involved :** 67**Estimated percentage with defect :** 1 %**Vehicle Information :****Vehicle 1 :** 2022-2024 Foretravel Realm / Realm Presidential / FS450**Vehicle Type :** BUSES, MEDIUM & HEAVY VEHICLES**Body Style :** OTHER**Power Train :** DIESEL**Descriptive Information :** Foretravel, Inc has decided that a defect which relates to motor vehicle exists in certain model year 2022, 2023, and 2024 Foretravel Realm, Realm Presidential and Realm FS450 built on the Spartan RV Chassis equipped with a vehicle control module (ICM) supplied to Spartan by Ametek.**Production Dates :** JAN 12, 2022 - MAY 03, 2023**VIN Range 1 : Begin :** 4VZ1U1E96PC091398 **End :** 4VZAT1D93PC091587 ☒ Not sequential**Description of Defect :****Description of the Defect :** The Vehicle Control Module (ICM) is subject to a software error.**FMVSS 1 :** NR**FMVSS 2 :** NR**Description of the Safety Risk :** The software error could result in inadvertent loss of motive power and other key safety functions such as loss of head lamps or windshield wipers. This could occur without warning and increase the risk of a crash.**Description of the Cause :** NR**Identification of Any Warning that can Occur :** NR**Involved Components :**

Component Name 1 : NR

Component Description : NR

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

Spartan RV Chassis provided information based on their findings and the number of chassis sold to Foretravel that was equipped with the Vehicle Control Module (ICM) supplied by Ametek.

Description of Remedy :

Description of Remedy Program : The Vehicle Control Module (ICM) will be reprogrammed with corrected software. This will be done at no charge.
Foretravel will notify owners of the affected vehicles and direct them to the nearest service center to have the remedy applied.

How Remedy Component Differs from Recalled Component : The Vehicle Control Module (ICM) will be reprogrammed removing errors from the original software.

Identify How/When Recall Condition was Corrected in Production : Once Spartan RV Chassis provided the population of possible units affected, the recall condition was corrected in production chassis by installing the software provided by Spartan.

Recall Schedule :

Description of Recall Schedule : NR

Planned Dealer Notification Date : MAY 29, 2023 - JUN 30, 2023

Planned Owner Notification Date : MAY 29, 2023 - JUN 30, 2023

* NR - Not Reported