



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 18, 2023

Mr. Jim Moore
Manager of In-Use Vehicle Conformity
Porsche Cars North America, Inc.
One Porsche Drive
Atlanta, GA 30354

NEF-107DR
23V-347

Subject: Incorrect Brake Pad Wear Indicator/FMVSS 135 & 101

Dear Mr. Moore:

This letter serves to acknowledge Porsche Cars North America, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

PORSCHE/TAYCAN/2020-2022

Mfr's Report Date: May 16, 2023

NHTSA Campaign Number: 23V-347

Components:

ELECTRICAL SYSTEM: INSTRUMENT CLUSTER/PANEL
SERVICE BRAKES, HYDRAULIC

Potential Number of Units Affected: 71

Problem Description:

Porsche Cars North America, Inc. (Porsche) is recalling certain 2020-2022 Taycan vehicles. An incorrect warning indicator with an incorrect color is displayed in the instrument cluster when notifying owners of worn brake pads. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard numbers 135, "Light Vehicle Brake Systems," and 101, "Control and Displays."

Consequence:

An incorrect warning indicator may be misinterpreted and result in driving on worn brake pads with reduced brake performance, increasing the risk of a crash.

Remedy:

Dealers will update the software for the instrument cluster, free of charge. Owner notification letters are expected to be mailed July 14, 2023. Owners may contact Porsche's customer service at 1-800-767-7243. Porsche's number for this recall is APA5.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Porsche Cars North America, Inc.'s contact for this recall will be Darishea Rollins who may be reached by email at darishea.rollins@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement