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May 16, 2023

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT:** **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Advance Notice – Safety Recall 23S23**  
 Certain 2020-2023 Explorer and Aviator, and 2020-2022 Corsair Model Year Vehicles  
 Rear / 360 Camera Blue Screen

**REF:** **NEW VEHICLE DEMONSTRATION / DELIVERY HOLD - Safety Recall 23S02 - Supplement #1**  
 Dated: April 05, 2023

**AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
Explorer	2020 - 2023	Chicago Assembly Plant / CAP	October 19, 2018 through May 2, 2023
	2020	Hangzhou	September 9, 2019 through November 22, 2021
Aviator	2020 - 2023	Chicago Assembly Plant / CAP	October 19, 2018 through May 2, 2023
	2022	Hangzhou	September 25, 2021 through November 16, 2021
Corsair	2020 - 2022	Louisville Assembly Plant	January 7, 2019 through December 15, 2022
	2022	Chongqing	December 22, 2020 through December 22, 2020

US population of affected vehicles: 421,550. Affected vehicles are identified in OASIS and FSA VIN Lists.

**REASON FOR THIS SAFETY RECALL**

In the affected vehicles, customers may intermittently experience either a rear camera blue image or a full blue or black image on the SYNC screen when the vehicle is in reverse, or when the 360-degree view is selected and available (during low-speed operation). Loss of rear camera image while in reverse increases the risk of a crash.

**SERVICE ACTION**

DO NOT DEMONSTRATE OR DELIVER any new in-stock vehicles involved in this safety recall. A complete Dealer Bulletin will be provided to dealers when it is anticipated that parts ordering information and repair instructions will be available to support this safety recall.

**IMPORTANT: Dealers should open a Repair Order (RO) only when a full dealer bulletin is published. Opening an RO against an Awareness or Advance Notice will result in warranty rejections against a recall.**

## **CUSTOMER NOTIFICATION**

Owners of record will be notified via first-class mail after software and the repair instructions have been provided to dealers.

## **PLEASE NOTE:**

**Federal law requires dealers to complete this recall service before a new vehicle is delivered to the buyer or lessee. Violation of this requirement by a dealer could result in a civil penalty of up to \$26,315 per vehicle. Correct all vehicles in your new vehicle inventory prior to delivery.**

## **DEALER-OPERATED RENTAL VEHICLES**

The Fixing America's Surface Transportation (FAST) Act law effective June 2016 prohibits a rental company from selling, renting, or leasing vehicles subject to a safety or compliance recall. Please consult your legal counsel for legal advice.

## **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician System (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

A handwritten signature in black ink that reads "Stacy L. Balzer". The signature is written in a cursive, flowing style.

Stacy L. Balzer