OMB Control No.: 2127-0004

# Part 573 Safety Recall Report

## 23V-341

Manufacturer Name: Forest River, Inc.
Submission Date: MAY 12, 2023
NHTSA Recall No.: 23V-341
Manufacturer Recall No.: 29-1639



#### **Manufacturer Information:**

## **Population:**

Manufacturer Name: Forest River, Inc.

Number of potentially involved: 63

Address: 55470 CR 1

Estimated percentage with defect: 100 %

P.O. Box 3030 Elkhart IN 46515-3030

Company phone: 1-800-348-7440

#### **Vehicle Information:**

Vehicle 1: 2022-2023 Forest River Inc. Rockport Work Trucks

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : NR

Descriptive Information: Using manufacturing records of when the manufacturing plant moved to a new

location determined the scope of the affected VINs to current date.

ROCKPORT RP5A169696DH 2022 2022 ROCKPORT RPAA128078 1 2022 ROCKPORT RPAF1066N 5 2022 ROCKPORT RPAF1066WN 2 2022 ROCKPORT RPAF1266N 2022 ROCKPORT RPAF1266W 1 2022 ROCKPORT RPAF1266WGM 1 2022 ROCKPORT RPAF12FX 2022 ROCKPORT RPAF169684FX 1 2023 ROCKPORT RPAF1266N 2023 ROCKPORT RPAF1266W 1 2023 ROCKPORT RPAF1266WN 1 2023 ROCKPORT RPAF12FX 14 2023 ROCKPORT RPAF1466W 1 2023 ROCKPORT RPAF169690FX 1 2023 ROCKPORT RPAF16FX

Production Dates: JUN 20, 2022 - APR 28, 2023

**Grand Total** 

63

## **Description of Defect:**

Description of the Defect: The manufacturing plant may have incorrectly wired the trailer brake

controller.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: If the trailer brake controller is wired incorrectly, the vehicle may not be able

to stop while towing a trailer, which may lead to a crash, increasing the risk of

an injury.

Description of the Cause: The manufacturing plant may have incorrectly wired the trailer brake

controller.

Identification of Any Warning An operator may notice the trailer not stopping or braking appropriately.

that can Occur:

## **Involved Components:**

Component Name 1: Wiring

Component Description: Brake Control Wiring

Component Part Number: N/A

## **Supplier Identification:**

#### **Component Manufacturer**

Name: NR Address: NR

NR

Country: NR

#### **Chronology:**

On May 4, 2023, Forest River's Office of Corporate Compliance ("OCC") was contacted by the manufacturing plant, and it was indicated that the division received a single complaint on May 3, 2023, indicating that the trailer brake controller may have been wired incorrectly. OCC and the manufacturing plant opened a research item

On May 5, 2023, OCC asked the manufacturing plant to review all vehicles in inventory to see if any other vehicles may have incorrectly wired brake controller(s).

On May 8, 2023, the manufacturing plant concluded that after review of inventory vehicles, the plant may have manufactured vehicles with an incorrectly wired brake controller.

On May 12, 2023, Forest River's Corporate Recall Committee voted to recall the remaining vehicles in commerce.

## **Description of Remedy:**

Description of Remedy Program: Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer or Service Center will need to perform the remedy to rewire the brake controller.

What is the Forest River Customer Service Phone Number? 574-327-2392

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall. Please send the service invoice to the following address:

Rockport Forest River, Inc.

Attn: WARRANTY MANAGER

914 County Road 1 Elkhart, IN 46516

How Remedy Component Differs Affected Component - Wiring

from Recalled Component: Affected Component Description - Brake Control Wiring

The brake controller will now be wired correctly.

was Corrected in Production: 2023.

Identify How/When Recall Condition The condition was remedied in the manufacturing plant the week of May 8,

#### **Recall Schedule:**

Description of Recall Schedule: Forest River has the utmost urgency in our recalls. Forest River will send

suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement

Letter

Planned Dealer Notification Date: JUN 21, 2023 - JUN 21, 2023 Planned Owner Notification Date: JUN 21, 2023 - JUN 21, 2023

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