



New Safety Recall Advanced Communication – 49A

FCA US LLC (FCA US) has announced a safety recall on certain 2014 through 2016 Model Year (KL) Jeep® Cherokee vehicles equipped with a Power Liftgate (sales code JRC).

VINs identified as being involved in this campaign are currently live and searchable.
Stop sale is in effect for the above-identified vehicles.

Vehicles impacted by a stop sale are eligible for reimbursement allowance through the Recall Floorplan Reimbursement Policy (RFPRP), which can be requested upon recall claim submission.

IMPORTANT: Some of the involved vehicles may be in dealer new vehicle inventory. Federal law requires you to complete this recall service on these vehicles before retail delivery. Violation of this requirement by a dealer could result in a civil penalty of up to \$21,000 per vehicle. Involved vehicles can be determined by using the VIP inquiry process.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles equipped with a powered lift gate module ("PLGM") are failing due to an electrical short after FCA US LLC ("FCA US") Recall ID R27 (NHTSA Recall ID 15V-393) or FCA US Recall ID R67 (NHTSA Recall ID 15V-826) remedial actions are performed. An electrical short in the power lift gate module may lead to a vehicle fire with the ignition on or off. A vehicle fire can result in increased risk of occupant injury and/or injury to persons outside the vehicle, as well as property damage.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles. The remedy is currently under development. Customers are advised to not park these vehicles inside of buildings or structures, or near other vehicles until the vehicle has the final repair completed. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC