

U.S. Department of Transportation

# National Highway Traffic Safety Administration

May 11, 2023

Mr. Matt Kramer Quality System & Continuous Improvement Manager Braun Ambulances 1170 Production Dr Van Wert, OH 45891

Subject: Rear Brake Line Failure

Dear Mr. Kramer:

This letter serves to acknowledge Braun Ambulances's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

#### Makes/Models/Model Years:

BRAUN AMBULANCES/CHIEF XL TYPE I/2019-2023 BRAUN AMBULANCES/EXPRESS PLUS TYPE I/2019-2023 BRAUN AMBULANCES/LIBERTY TYPE I/2019-2023

Mfr's Report Date: May 9, 2023

NHTSA Campaign Number: 23V-331

# **Components:**

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:HOSES, LINES/PIPING, AND FITTINGS

**Potential Number of Units Affected:** 35

## **Problem Description:**

Braun Ambulances (Braun) is recalling certain 2019-2023 Chief XL Type I, Express Plus Type I, and Liberty Type I ambulances built on Chevrolet medium and heavy-duty chassis. The Liquid Spring suspension systems may come in direct contact with the right rear brake line, causing excessive wear and possibly resulting in the loss of the rear brakes.

## **Consequence:**

The loss of rear brake function can increase the risk of a crash.

#### Remedy:

Dealers will replace and reroute the rear brake lines, free of charge. Owner notification letters are expected to be mailed May 29, 2023. Owners may contact Braun customer service at 1-866-305-8402. Braun's number for this recall is 2023-01.

#### Notes

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.



1200 New Jersey Avenue SE Washington, DC 20590

NEF-107MR

23V-331

## Please ensure the following requirements are met:

Your company's program shall include a plan for reimbursing an owner or purchaser who incurred costs to obtain a remedy for the problem addressed by the recall within a reasonable time in advance of your company's notification of owners, purchasers and dealers, in accordance with § 573.13. Your company's plan may incorporate by reference a general reimbursement plan it previously submitted to NHTSA, together with information specific to the individual recall. Information required by § 573.13 that is not in a general reimbursement plan shall be submitted in your company's report to NHTSA. If your company submits one or more general reimbursement plans, your company shall update each plan every two years (§ 573.13). If the vehicles are new and would be covered under the manufacturer's warranty program, please state that in the remedy section of your filing.

AMENDED 573 REQUIRED.

We have received Braun's proposed owner notification letter and envelope and they are currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Braun Ambulances's contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,

Alex Ansley

Chief, Recall Management Division Office of Defects Investigation

Enforcement

