OMB Control No.: 2127-0004

Part 573 Safety Recall Report

23V-323

Manufacturer Name: Jayco, Inc.
Submission Date: MAY 04, 2023
NHTSA Recall No.: 23V-323
Manufacturer Recall No.: Ford 22V-925



Manufacturer Information:

Manufacturer Name: Jayco, Inc.

c . vay co, me.

Address: 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone: 800-283-8267

Population:

Number of potentially involved : 11 Estimated percentage with defect : 53 %

Vehicle Information:

Vehicle 1: 2022-2022 Jayco/Entegra Coach Esteem, Odyssey, Redhawk, Greyhawk

Vehicle Type: BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER Power Train : GAS

Descriptive Information: Ford Motor Company provided a list of affected VIN numbers to Jayco regarding their

recall 22V-925. Jayco matched those VIN numbers to our production records.

Production Dates: JAN 13, 2022 - MAR 03, 2022

VIN Range 1: Begin: 1FDXE4FN8NDC40743 End: 1FDXE4FN3NDC40780 ✓ Not sequential

Description of Defect:

Description of the Defect: Ford Motor Company reported to Jayco Inc. that they are recalling certain 2022

E-450 vehicles. Extended peeling of the post-paint along the fuel tank weld

seam may, over

time, lead to corrosion in the areas of exposed base metal, and may ultimately

progress to a fuel vapor leak or liquid fuel leak.

FMVSS 1: NR FMVSS 2: NR

Description of the Safety Risk: A fuel leak in the presence of an ignition source increases the risk of a fire.

Description of the Cause: Due to pre- and post-paint production deviations at the supplier, fuel tanks

may have inadequate paint adhesion.

Identification of Any Warning A Malfunction Indicator Lamp (MIL) may illuminate, or a fuel odor or liquid

that can Occur: fuel may be observed.

Involved Components:

Component Name 1: Gas Steel Fuel Tank Assembly

Component Description: 40-gallon Gas Steel Fuel Tank Assembly for E-series

Component Part Number: LC24-9K007-AB

Component Name 2: Gas Steel Fuel Tank Shell

Component Description: 40-gallon Gas Steel Fuel Tank Shell for E-series

Component Part Number: 9C24-9002-DC

Component Name 3: Gas Steel Fuel Tank Assembly

Component Description: 55-gallon Gas Steel Fuel Tank Assembly for E-series

Component Part Number: LC24-9K007-BB

Component Name 4: Gas Steel Fuel Tank Shell

Component Description: 55-gallon Gas Steel Fuel Tank Shell for E-series

Component Part Number: 9C24-9002-FC

Supplier Identification:

Component Manufacturer

Name: Spectra Premium Mobility Solutions Canad

Address: 1421 Ampere Street

Boucherville Foreign States J4B5Z5

Country: Canada

Chronology:

Please refer to Ford's chronology on 22V-925.

Ford is not aware of any reports of accident or injury related to this condition.

February 20, 2023 Jayco's Warranty Incident Review Committee (WIRC) reviewed the incident and elevated it to Corrective Preventive Action Committee (CPAC). On March 1, 2023 (CPAC) decided to elevate the incident to the Safety Steering Committee (SSC) once the remedy was available and the Ford recall became active. In April

2023, Ford notified Jayco that remedy parts are available. On April 27, 2023 SSC voted to proceed with a pass through chassis recall.

Description of Remedy:

Description of Remedy Program: Owners will be notified by mail and instructed to take their vehicle to a

Ford or Lincoln dealer to have their fuel tank inspected and replaced if necessary. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle

owners prior to notification of a safety recall in May

2021. The ending date for reimbursement eligibility is estimated to be

February 06, 2023.

Ford Motor Company will be reporting the quarterly completion rates to

NHTSA.

How Remedy Component Differs The replaced fuel tanks will be produced with pre- and post-paint

from Recalled Component: processes that meet specifications.

Identify How/When Recall Condition Fuel tanks with proper paint adhesion were introduced in production at

was Corrected in Production: Ohio Assembly plant on March 01, 2022, and Detroit Chassis plant on

March 16, 2022.

Recall Schedule:

Description of Recall Schedule: Jayco will notify its dealers and affected retail owners.

Planned Dealer Notification Date: JUN 02, 2023 - JUN 02, 2023 Planned Owner Notification Date: JUN 02, 2023 - JUN 02, 2023

* NR - Not Reported