

Outback Customs, LLC

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**Important safety Recall
Notice**



April 11, 2023

We have been notified of a recall on the 2 Burner cooktops that were installed on interior's your dealership purchased from Outback Customs, LLC. We have composed a list of trailers that it was installed in. You will find a packet with the completion notice(s) on trailer(s) effected by this recall according to our records.

We have notified the Customers that we received warranty registrations on. **Please confirm with your customers that they are aware of the issues and required service.**

Below is the email address to contact Suburban to obtain the required parts and procedure.

Suburbanwarranty@suburbanmfg.com

Here is what the problem is.

Brand: Suburban Manufacturing

Model: SDS-2 Burner Drop in Cooktop

Part Name: Burner Tube

Part Description: Burner Tube – Aluminum

Part Number: 171996

Production Dates: Jan 16,2018 – Jan 11,2023

***Describe the defect or noncompliance:**

The internal aluminum burner tubes connecting the gas valves to the cook top burners can fracture from excessive vibration or shock experienced through trailer travel.

***Describe the safety risk:**

The burner tube could crack resulting in a leak propane when the top burner gas valve is opened to use the appliance. If ignited the propane could result in a fire and/or explosion which could result in personal injury.

***Description of the Cause:**

The gas manifold at the control knobs can become loose over time due to excessive vibration. With excessive vibration the burner tubes can fail. Lab analysis of failed burner tubes indicates hardening of the aluminum burner tubes likely caused by repeated impact or the excessive vibration.

***Identification of Any Warning that can Occur:**

The owner could possibly hear a louder than normal hissing sound or smell propane odor when the cooktop gas valve is turned to the "on" position. The control knob of the cooktop could appear to be loose and become difficult to operate.

If you are going to do the work yourself here are the kit Numbers:

521337 is for the 3032AST

521340 is for the 3031AST

Thank You

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