

Part 573 Safety Recall Report

23V-318

Manufacturer Name : Jayco, Inc.

Submission Date : MAY 04, 2023

NHTSA Recall No. : 23V-318

Manufacturer Recall No. : Ford 23V-164



Manufacturer Information :

Manufacturer Name : Jayco, Inc.

Address : 903 South Main Street

PO Box 460 Middlebury IN 46540

Company phone : 800-283-8267

Population :

Number of potentially involved : 63

Estimated percentage with defect : 2 %

Vehicle Information :

Vehicle 1 : 2023-2024 Jayco/Entegra Coach Alante, Precept, Precept Prestige, Emblem, Vision, Vision XL

Vehicle Type : BUSES, MEDIUM & HEAVY VEHICLES

Body Style : OTHER

Power Train : GAS

Descriptive Information : Ford Motor Company provided a list of affected VIN numbers to Jayco regarding their recall 23V-164. Jayco matched those VIN numbers to our production records.

Production Dates : DEC 20, 2022 - MAR 31, 2023

VIN Range 1 : Begin : 1F65F5DN2N0A18758 End : 1F66F5DNXN0A13005 ☒ Not sequential

Description of Defect :

Description of the Defect : Ford Motor Company reported to Jayco Inc. that they are recalling certain 2022 F-53 strip chassis. Affected vehicles have rear caliper attachment bolts that may not be fastened to the specified torque level.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : The caliper bolts may loosen over time. If one or more bolts disengage, the caliper may damage the wheel resulting in a loss of tire pressure or the caliper may damage the brake lines causing brake fluid loss in one circuit, which may result in reduced brake system performance. Either condition increases the risk of a crash.

Description of the Cause : During the manufacturing process, the socket used to secure the caliper attachment bolts became worn over time, reducing the effectiveness of the tool to apply torque to the caliper bolt.

Identification of Any Warning : The driver may notice a noise / bang / clunk from the rear axle if any of the that can Occur : caliper bolts start working loose.

Involved Components :

Component Name 1 : Caliper bolt

Component Description : Caliper bolt

Component Part Number : 8U94-2W303-A

Supplier Identification :**Component Manufacturer**

Name : Ford Motor Company

Address : One American Road
Dearborn Michigan 48126

Country : United States

Chronology :

Please refer to Ford's chronology on 23V-164.

Ford is not aware of any warranty or field reports related to this condition. Ford is not aware of any reports of accident or injury related to this condition. March 31, 2023 Jayco Inc. received an official notice regarding Ford Safety Recall Notice 23S11/ NHTSA Recall 23V164. April 3, 2023 Jayco's Warranty Incident Review Committee (WIRC) reviewed the incident and elevated it to the Corrective Preventive Action Committee (CPAC). On April 5, 2023 CPAC decided to elevate the incident to the Safety Steering Committee (SSC). On April 27, 2023 SSC voted to proceed with a pass through chassis recall.

Description of Remedy :

Description of Remedy Program : Owners will be notified by mail and instructed to take their vehicle to a Ford or Lincoln dealer to have their rear caliper bolt torque inspected. If the torque is below specification the bolts will be re-torqued to specification. For units exhibiting bolt head rounding, the bolts will be replaced. There will be no charge for this service. Ford provided the general reimbursement plan for the cost of remedies paid for by vehicle owners prior to notification of a safety recall in May 2021. The ending date for reimbursement eligibility is estimated to be April 14, 2023. Ford Motor Company will be reporting the quarterly completion rates to NHTSA.

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| How Remedy Component Differs from Recalled Component : | Rear axle caliper bolts will have the proper torque. |
| Identify How/When Recall Condition was Corrected in Production : | Not Reported by Ford. |

Recall Schedule :

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|------------------------------------|---|
| Description of Recall Schedule : | Jayco will notify its dealers and affected retail owners. |
| Planned Dealer Notification Date : | JUN 02, 2023 - JUN 02, 2023 |
| Planned Owner Notification Date : | JUN 02, 2023 - JUN 02, 2023 |

* NR - Not Reported