



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

May 5, 2023

Troy Niswonger
Compliance Manager
Jayco, Inc.
903 South Main Street
Middlebury, IN 46540

NEF-107KL
23V-318

Subject: Rear Caliper Bolts Not Tightened Correctly

Dear Troy Niswonger:

This letter serves to acknowledge Jayco, Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

ENTEGRA/EMBLEM/2023-2024
ENTEGRA/VISION/2023-2024
ENTEGRA/VISION XL/2023-2024
JAYCO/ALANTE/2023-2024
JAYCO/PRECEPT/2023-2024
JAYCO/PRECEPT PRESTIGE/2023-2024

Mfr's Report Date: May 4, 2023

NHTSA Campaign Number: 23V-318

Components:

SERVICE BRAKES, HYDRAULIC:FOUNDATION COMPONENTS:DISC:CALIPER

Potential Number of Units Affected: 63

Problem Description:

Jayco, Inc. (Jayco) is recalling certain 2023-2024 Entegra Emblem, Vision, Vision XL, Jayco Alante, Precept, and Precept Prestige motorhomes, built on Ford F-53 chassis. The rear brake caliper attachment bolts may not be tightened correctly, which can allow the caliper to loosen and possibly damage the wheel or brake lines.

Consequence:

A damaged wheel can result in a loss of tire pressure. A damaged brake line can cause a brake fluid leak and reduce brake performance. Either condition increases the risk of a crash.

Remedy:

Jayco will notify owners, and Ford dealers will inspect and tighten the rear caliper bolts, as necessary, free of charge. In addition, any damaged bolts will be replaced, free of charge. Owner notification letters were mailed June 2, 2023. Owners may contact Jayco customer service at 1-800-283-8267.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:

You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Jayco, Inc.'s contact for this recall will be Kristin Lepper who may be reached by email at kristin.lepper@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement