

# MACK TRUCKS RECALL ALERT



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**Subject:** Safety Recall SC0443, DSNY Horn Inoperative  
**Recall Number:** SRA-M443  
**Date:** May 5, 2023  
**Applicable Markets:**  U.S.  Canada  Export

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## **Description**

Vehicles have horn buttons on the steering wheel which become in-operative without warning to the driver which increases the risk of a crash.

There have been no warranty claims, field reports, accidents or injuries reported with this issue.

The steering column harness will be modified with a jumper harness to connect the horn button to the horn.

## **Model and Model Years Affected**

- Certain 2024 Mack LR model vehicles manufactured March 9, 2023 through March 21, 2023.

## **Vehicle Quantities**

- 5 vehicles all US

## **Dealer Responsibilities**

- The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act require dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.
- Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

## **Notification Release Schedule**

- Vehicle list will be posted on the Trucks Dealer Portal May 5, 2023.
- Owner notification letters will be released on or before June 27, 2023.
- Repair Instruction will be released once they are available.

## **Contact**

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).