



New Safety Recall Advanced Communication – 44A

FCA US LLC (FCA US) has announced a safety recall on certain 2019 through 2021 Model Year (VF) Ram ProMaster vehicles equipped with the 62TE transmission.

REASON FOR THIS SAFETY RECALL

Some of the above vehicles with the 62TE transmission may not allow the park pawl to fully engage the park gear due to debris interference. A partially engaged park pawl may lead to a vehicle roll away increasing the likelihood of a vehicle crash without prior warning and/or injury to those in or around the vehicle.

SERVICE ACTION

FCA US will conduct a voluntary safety recall on all affected vehicles to update the Powertrain Control Module calibration software, and inspect, and if necessary replace, the transmission or components within the transmission. The remedy for this condition is not currently available. Dealers will be notified of the launch of this safety recall by way of established communication methods. This recall is estimated to launch in 2nd Quarter of 2023.

We ask that you please take the time to ensure that your personnel are aware of this communication and are prepared to execute a customer friendly process for inquiries regarding involved vehicles.

Customer Services Field Operations
FCA US LLC