

Part 573 Safety Recall Report

23V-297

Manufacturer Name : Tiffin Motorhomes, Inc.

Submission Date : MAY 04, 2023

NHTSA Recall No. : 23V-297

Manufacturer Recall No. : TIF-129



Manufacturer Information :

Manufacturer Name : Tiffin Motorhomes, Inc.

Address : 105 2nd Street NW

PO Box 596 Red Bay AL 35582

Company phone : 999

Population :

Number of potentially involved : 203

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2021-2022 Tiffin Cahaba

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : DIESEL

Descriptive Information : In reviewing of manufacturing records, it was determined that all Cahaba's built on four-wheel drive chassis are involved.

Production Dates : MAY 04, 2021 - APR 18, 2022

VIN Range 1 : Begin : W1W4EBVY2LT019735 **End :** W1W4EBVY4LT020207 Not sequential

Description of Defect :

Description of the Defect : The spare tire carrier and molle rack may not be installed correctly on the rear van doors.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : In the event that either the spare tire carrier or the molle rack were to become detached from the rear door while driving, it could increase the risk of crash.

Description of the Cause : Production workers did not use the complete spare tire carrier and molle rack installation kit consistantly.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Tire Carrier Mounting Kit

Component Description : Spare Tire Carrier Kit

Component Part Number : 106426_C

Component Name 2 : Molle Rack Mounting Kit

Component Description : Molle Rack

Component Part Number : 106435_C

Supplier Identification :

Component Manufacturer

Name : Summit Products

Address : 6750 NE 41st Ave.
Altoona Iowa 50009

Country : United States

Chronology :

03/06/2023 While running warranty claim reports for another investigation, we found seven claims dated from 7/26/2022 to 12/12/2022 of warranty claims stating problem of loose spare tire carriers and wrong installation of hardware.

03/10/2023 Spoke with Wayfarer Service Center to question if they had seen similar issues. Started gathering data.

3/20/2023 Presented the data to the Safety Committee. The Safety Committee decided to continue investigation by having field reps take pictures of stock units at dealer lots. Continued to review details regarding the warranty claims that reported problems or damage.

4/25/2023 Safety committee voted to do recall after review of the additional data.

Description of Remedy :

Description of Remedy Program : Hardware kit (nuts, bolts, backer plates, washers, reinforcement plates, and caps, etc) will be replaced on all units. Work instructions will be posted on Tiffin Motorhomes website. This will be done at no charge to owner of the coach. Any owners that have paid for damage due to this issue can submit a claim to Tiffin Motorhomes for reimbursement.

How Remedy Component Differs from Recalled Component : The repaired units will have all components fitted correctly, and with stainless still hardware.

Identify How/When Recall Condition was Corrected in Production : The Cahaba is no longer produced, so there are no units in production.

Recall Schedule :

Description of Recall Schedule : Owner and dealers will be notified of the recall repair and advised that the recall will be performed at no charge to the customer.

Planned Dealer Notification Date : JUN 23, 2023 - JUN 23, 2023

Planned Owner Notification Date : JUN 23, 2023 - JUN 23, 2023

* NR - Not Reported