

Part 573 Safety Recall Report

23V-289

Manufacturer Name : Forest River, Inc.

Submission Date : APR 28, 2023

NHTSA Recall No. : 23V-289

Manufacturer Recall No. : 410-1631



Manufacturer Information :

Manufacturer Name : Forest River, Inc.

Address : 55470 CR 1

P.O. Box 3030 Elkhart IN 46515-3030

Company phone : 1-800-348-7440

Population :

Number of potentially involved : 137

Estimated percentage with defect : 100 %

Vehicle Information :

Vehicle 1 : 2022-2022 Forest River Inc. Columbus CMF299RL Fifth Wheels

Vehicle Type : TRAILERS

Body Style : OTHER

Power Train : NR

Descriptive Information : The scope was determined using manufacturing records. In September 2021, 2" tube was removed from the chassis' axle hangers by mistake. In June 2022, the missing tube was discovered by manufacturing and added back to the chassis. Forest River was not aware of any dealer or customer complaints concerning this until April 2023.
2022 COLUMBUS CMF299RL 137

Production Dates : NOV 12, 2021 - AUG 23, 2022

VIN Range 1 : Begin :

NR

End : NR

☐ Not sequential

Description of Defect :

Description of the Defect : If the vehicle is not pulled level, or the vehicle experiences a full jounce, there is an elevated risk the slide mounting head could contact the tire.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : If the slide room arm contacts the tire it may puncture the tire, which may increase the potential to lose of control of the vehicle and the potential for a crash, increasing the risk of injury.

Description of the Cause : The 2" tube that mounts between the axle hangers and the I-Beam was mistakenly removed.

Identification of Any Warning that can Occur : None

Involved Components :

Component Name 1 : Riser kit

Component Description : Riser kit

Component Part Number : N/A

Supplier Identification :

Component Manufacturer

Name : NR

Address : NR

NR

Country : NR

Chronology :

On March 20, 2023, Forest River's Columbus manufacturing division received a single complaint of the tire allegedly rubbing on the slideout adjustment bolt.

On March 21, 2023, Columbus inspected a vehicle of the same model and found that there wasn't the appropriate clearance of the slideout adjustment bolt and the tire. The same day Columbus began researching the concern.

On April 3, 2023, the chassis manufacturer added a riser tube.

On April 17, 2023, Columbus concluded their research and concluded that other vehicles of this same model may have the same concern. The same day, Columbus notified Forest River's Office of Corporate Compliance ("OCC") of the findings.

On April 21, 2023, the Corporate Recall Committee voted to recall the affected vehicles.

A-1 On April 28, 2023, Forest River's Office of Corporate Compliance ("OCC") amended the recalls remedy.

Description of Remedy :

Description of Remedy Program : Forest River will provide all parts and labor free of charge to Consumers and Dealers. An authorized Forest River dealer will need to perform the remedy. The remedy will be to install a riser kit to achieve the appropriate tire clearance.

What is the Forest River Customer Service Phone Number? (574)
821-1487

If you have already paid for a repair that is within the scope of this defect under recall, you still need to have this recall inspected and/or performed to ensure the correct parts and procedures were utilized. Additionally, you may be eligible for a refund of previously paid repairs. Refunds will only be provided for within the scope of this defect under recall.

Please send the service invoice to the following address:

Columbus
Forest River, Inc.
Attn: WARRANTY MANAGER
105 1/2 14th Ave.
Middlebury, IN 46540

How Remedy Component Differs from Recalled Component : The added riser kit will add height clearance to the vehicles.

Identify How/When Recall Condition was Corrected in Production : In June 2022, the tube was added back to the chassis after being mistakenly deleted in November 2021. During this time, it was believed that the proper clearance was maintained.

Recall Schedule :

Description of Recall Schedule : Forest River has the utmost urgency in our recalls. Forest River will send suspected VIN numbers to our third party vendor that is licensed to pull data on the current owner of the vehicles (as needed) once a formal NHTSA I.D. is provided. Forest River intends on pushing the mailing out as soon as NHTSA provides any correction(s) and an Acknowledgement Letter.

Planned Dealer Notification Date : JUN 03, 2023 - JUN 03, 2023

Planned Owner Notification Date : JUN 03, 2023 - JUN 03, 2023

* NR - Not Reported