

Part 573 Safety Recall Report

23V-285

Manufacturer Name : Thor Motor Coach**Submission Date :** MAY 01, 2023**NHTSA Recall No. :** 23V-285**Manufacturer Recall No. :** RC000294**Manufacturer Information :****Population :**

Manufacturer Name : Thor Motor Coach

Number of potentially involved : 2,919

Address : PO Box 1486

Estimated percentage with defect : 50 %

701 County Road 15 Elkhart IN 46515

Company phone : 877-500-1020

Vehicle Information :

Vehicle 1 : 2021-2024 Thor Motor Coach Scope

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : These units were built with a recalled Cummins Onan QG 2800i generator.

Production Dates : SEP 04, 2020 - MAR 16, 2023

VIN Range 1 : Begin : 3C6ERVBG0ME501784 End : 3C6TRVBG9LE137354 ☒ Not sequential

Vehicle 2 : 2021-2023 Thor Motor Coach Sequence

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : These units were built with a recalled Cummins Onan QG 2800i generator.

Production Dates : AUG 27, 2020 - APR 12, 2022

VIN Range 1 : Begin : 3C6FRVUG0ME501320 End : 3C6URVUGXLE147747 ☒ Not sequential

Vehicle 3 : 2023-2024 Thor Motor Coach Dazzle

Vehicle Type : LIGHT VEHICLES

Body Style : VAN

Power Train : GAS

Descriptive Information : These units were built with a recalled Cummins Onan QG 2800i generator.

Production Dates : NOV 09, 2022 - APR 25, 2023

VIN Range 1 : Begin : 3C6MRVUG0NE104165 End : 3C6MRVUGXNE142597 ☒ Not sequential

Vehicle 4 : 2023-2024 Thor Motor Coach Twist
Vehicle Type : LIGHT VEHICLES
Body Style : VAN
Power Train : GAS

Descriptive Information : These units were built with a recalled Cummins Onan QG 2800i generator.

Production Dates : SEP 07, 2022 - APR 12, 2023

VIN Range 1 : Begin : 3C6MRVUG0NE129065 End : 3C6MRVUGXNE140249 ☒ Not sequential

Vehicle 5 : 2021-2024 Thor Motor Coach Rize
Vehicle Type : LIGHT VEHICLES
Body Style : VAN
Power Train : GAS

Descriptive Information : These units were built with a recalled Cummins Onan QG 2800i generator.

Production Dates : NOV 04, 2020 - MAR 15, 2023

VIN Range 1 : Begin : 3C6ERVBG0ME501803 End : 3C6TRVBGXLE137377 ☒ Not sequential

Vehicle 6 : 2021-2024 Thor Motor Coach Tellaro
Vehicle Type : LIGHT VEHICLES
Body Style : VAN
Power Train : GAS

Descriptive Information : These units were built with a recalled Cummins Onan QG 2800i generator.

Production Dates : AUG 28, 2020 - APR 25, 2023

VIN Range 1 : Begin : 3C6FRVUG0ME501317 End : 3C6URVUGXLE147439 ☒ Not sequential

Description of Defect :

Description of the Defect : The fuel hose between the inline fuel filter and the injection pump module (IPM) may have inadequate clamp force, possibly resulting in a gasoline leak.

FMVSS 1 : NR

FMVSS 2 : NR

Description of the Safety Risk : A gasoline leak in the presence of an ignition source may increase the risk of a fire.

Description of the Cause : The cause of the issue is an inadequate specification of the fuel hose.

Identification of Any Warning that can Occur : Bystanders may see or smell gasoline.

Involved Components :

Component Name 1 : Fuel Hose

Component Description : Gasoline fuel hose between the IPM and the fuel filter.

Component Part Number : NR

Supplier Identification :

Component Manufacturer

Name : Cummins Inc.

Address : PO Box 3005

Columbus Indiana 47202-3005

Country : United States

Chronology :

4/13/2023 - TMC was notified through email of Cummins equipment recall 23E-030 and provided a set of generator serial numbers (GSNs) for units involved.

4/14/2023 - Thor's IT department cross-referenced GSNs to VINs to identify population.

4/21/2023 - TMC's safety committee met and voted to issue a recall based on the information provided by Cummins. Population is still being determined by IT department and the 573 will be updated once this information has been determined.

4/28/2023 – IT provided population scope and amendments have been made to include all models involved as well as file with TC for Canadian units involved.

Description of Remedy :

Description of Remedy Program : The recall population will be inspected and repaired per Cummins recall repair instructions. This repair will be done at no cost to the owners. All reimbursement will follow the general reimbursement plan which is on file with NHTSA.

How Remedy Component Differs from Recalled Component : The remedy fuel hose has a unique part number A073T925.

Identify How/When Recall Condition was Corrected in Production : Cummins began production with the remedy fuel hose on 2/21/2023.

Recall Schedule :

Description of Recall Schedule : Thor Motor Coach has the utmost urgency in notifying owners about a

Planned Dealer Notification Date :

Planned Owner Notification Date :

recall that affects their vehicle. Letters will be sent out once all pertinent information has been gathered.

JUN 21, 2023 - JUN 21, 2023

JUN 21, 2023 - JUN 21, 2023

* NR - Not Reported