

23S17 Digital Communication to Customers

Text message sent to all registered and affected customers on 4/20/2023:

“Do not drive recall 2023 Ranger/Bronco - Wheel lug nuts may not be tightened increasing the risk of injury or crash if wheels detach. Call your dealer ASAP. Questions? Call 833-807-3673 or see Ford Pass app alerts. To stop texts, reply STOP”

Ford Pass push notification sent to all affected customers on 04/21/2023:


“Do not drive recall 2023 Ranger/Bronco”

Ford Pass detailed message available to all affected customers on 4/21/2023:

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Important: Do not drive recall 2023 Ranger/
Bronco DELETE

Apr 21, 2023, 07:20 AM



On your vehicle, it may be possible the wheel lug nuts on the left (driver's) side of the vehicle may not be fully tightened.

Insufficiently tightened lug nuts on the vehicle's road wheels may result in loosening of the wheel attachment and potential wheel detachment from the vehicle. A wheel and tire assembly that detaches from a vehicle while driving may create a road hazard. If either were to occur, there would be an increased risk of injury or crash.

Ford Motor Company has authorized your dealer to perform a mobile or in dealership repair to verify that all left wheel lug nuts have been properly attached to the vehicle free of charge (parts and labor). If a mobile repair is not available your vehicle will be towed and repaired at your local dealership (free of charge).

In the interim, should you have the desire and capability to do so, you can tighten all of the wheel lug nuts on the left (driver's) side of the vehicle to the technical specifications called out in your owner's manual (Wheel Lug Nut Torque Specifications). If you tighten the wheel lug nuts yourself, the vehicle must still be inspected by a dealer for torque validation, component damage, and completion of the repair.

Please contact your local dealer or the Ford Customer Relationship Center ([1-833-807-3673](tel:1-833-807-3673)) to schedule a service appointment.

FAQ Page