



## Recall Alerts

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**To:** Dealer Principals  
Service Managers  
Warranty Managers  
Parts Managers

**Region:**  U.S.  
 CAN

**Bulletin:** SRA-V23-04  
**Date:** April 24, 2023  
**Valid to:** N/A  
**Action Required?**  Yes  No

**From:** Gerard Hones, Regulatory Specialist Government Reporting  
**Subject:** Safety Recall RVXX2304, Akasol Batteries

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### **Description of Defect:**

Coolant Lines in battery pack may not be properly assembled and could result in the loss of coolant and a short in a battery cell. With a short in the battery cell there is a risk of a battery fire and subsequent vehicle fire.

There have been no warranty claims, field reports, accidents or injuries reported with this issue.

Akasol will inspect all Generation 3 batteries produced by their Hazel Park, Michigan factory and installed on Volvo vehicles. If any manufacturing discrepancies are identified the batteries will be removed and replaced.

### **Models/ Model Years Affected:**

Certain 2020 to 2024 Volvo VNR Electric model vehicles manufactured from April 1, 2019 through April 10, 2023.

### **Vehicle Quantities:**

Volvo 132 (125 US, 7 Canada)

### **Dealer's Responsibility:**

The National Traffic and Motor Vehicle Safety Act and Canadian Motor Vehicle Safety Act requires dealers to ensure that all new and used vehicles are free of safety defects and comply with all relevant safety standards at the time of delivery to the consumer.

Dealers should make their personnel aware of the safety recall. In the event that a dealer has a vehicle included in the safety recall in their inventory to be sold, the condition must be corrected before releasing it to a customer.

### **Release Schedule:**

- Vehicle list will be posted on the Trucks Dealer Portal April 24, 2023.
- Owner notification letters will be released on or before June 16, 2023.
- Repair Instruction will be released once they are available.

If you have questions or concerns about this recall, contact the Regulatory Affairs Department at [vtna.regulatoryaffairs@volvo.com](mailto:vtna.regulatoryaffairs@volvo.com).