



**LEISURE**  
TRAVEL VANS



# IMPORTANT SAFETY RECALL

April 24, 2023

«Dealer»

Triple E Recreational Vehicles  
A Division of Triple E Canada Ltd.

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R6W 4C4

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P.O. Box 68  
Walhalla, ND 58282

LEISUREVANS.COM  
TRIPLEERV.COM

“This notice applies to this vehicle, «ProductLine»

VIN #«Vin»

Coach #«UNIT\_CoachID»

Triple E Recreational Vehicles Recall CA#10243-1

NHTSA #23V279

This notice is sent to you in accordance with the requirements of the National Traffic & Motor Vehicle Safety Act. Triple E Recreational Vehicles has decided that a defect exists in certain 2020, 2021, 2022 & 2023 Wonder W24RTB motorhomes manufactured between January 10, 2020 and December 23, 2022

### Description of Defect:

The bed stay bracket(s) may have been installed incorrectly with the “teeth” pointing down, causing the locking mechanism to engage temporarily. If jarred it may become disengaged and fall due to the weight of the bed lid and mattress, causing a risk of injury to the upper body.

### To Have This Modification Performed:

We request your assistance to have this Safety issue corrected. Follow the SOP10110 & SOP10111 included in this mailing to do an inspection and / or replacement of the bed stay brackets. The necessary parts should be ordered through the Customer Service / Warranty Dept. at [recalls@tripleerv.com](mailto:recalls@tripleerv.com).

For reimbursement submit a warranty application for,

**Labour to perform this Recall: 0.1 hr./ unit – inspection**

**Labour to perform this Recall: 0.3 hr./unit - replacement**

**For more information contact Triple E RV/Leisure Travel Vans at 1-877-992-9906 Customer Service / Warranty department or by e-mail [recalls@tripleerv.com](mailto:recalls@tripleerv.com) in the subject line "Recall CA#10243-1".**

Thank you for your anticipated assistance and please do not hesitate to contact us should you require additional information.

Sincerely,



Brad Wall  
Customer Service / Warranty Manager

BW/wcw

Enclosure

1 – SOP10110 & SOP10111 (Standard Operating Procedure)