



U.S. Department of Transportation
**National Highway Traffic Safety
Administration**

1200 New Jersey Avenue SE
Washington, DC 20590

April 26, 2023

Mr. Sylvain Claude
Regulatory Affairs Manager
Nova Bus (US) Inc.
1000 Industriel Blvd
St-Eustache J7R 5A5

NEF-107MR
23V-277

Subject: Incorrect Emergency Exit Window/FMVSS 217

Dear Mr. Claude:

This letter serves to acknowledge Nova Bus (US) Inc.'s notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

Makes/Models/Model Years:

NOVA BUS/LFS/2012-2019

Mfr's Report Date: April 18, 2023

NHTSA Campaign Number: 23V-277

Components:

STRUCTURE:EMERGENCY:ESCAPE/EGRESS/EXIT

Potential Number of Units Affected: 40

Problem Description:

Nova Bus (US) Inc. (Nova Bus) is recalling certain 2012-2019 LFS transit buses. The emergency exit window release and label may have been installed in the incorrect location. In addition, the emergency exit window opening may be insufficient. As such, these vehicles fail to comply with the requirements of Federal Motor Vehicle Safety Standard number 217, "Bus Emergency Exits and Window Retention and Release."

Consequence:

In an emergency, the incorrect placement of the window exit release and label instructions or the insufficient window opening may prevent or delay the use of the emergency exit, increasing the risk of injury.

Remedy:

Nova Bus will either remove the emergency exit window feature, and/or relocate the release mechanism, label, and chime cord stop-request system, as necessary, free of charge. Owner notification letters are expected to be mailed June 9, 2023. Owners may contact Nova customer service at 1-800-350-6682.

Notes:

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.nhtsa.gov.

Please be reminded of the following requirements:



You are required to submit a draft owner notification letter to this office no less than five days prior to mailing it to the customers. Also, copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Under 49 U.S.C. § 30112(a), it is illegal for anyone, including a manufacturer, distributor, dealer, or retailer to sell an item of equipment or vehicle that fails to comply with all applicable Federal motor vehicle safety standards.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Nova Bus (US) Inc.'s contact for this recall will be Michelle Rice who may be reached by email at michelle.rice@dot.gov. We look forward to working with you.

Sincerely,



Alex Ansley
Chief, Recall Management Division
Office of Defects Investigation
Enforcement