



U.S. Department of Transportation  
**National Highway Traffic Safety  
Administration**

1200 New Jersey Avenue SE  
Washington, DC 20590

April 18, 2023

Mr. Jonathan Feld  
President  
Field Van, Inc  
3631 S Bagley Ave  
Fresno, CA 93725

NEF-107MR  
23V-267

**Subject:** Corrosion on Remote Control Circuit Board

Dear Mr. Feld:

This letter serves to acknowledge Field Van, Inc's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

**Makes/Models/Model Years:**

FIELD VAN/SPRINTER/2019-2022

**Mfr's Report Date:** April 13, 2023

**NHTSA Campaign Number:** 23V-267

**Components:**

ELECTRICAL SYSTEM

EQUIPMENT:MECHANICAL:WINCH

**Potential Number of Units Affected:** 20

**Problem Description:**

Field Van, Inc (Field Van) is recalling certain 2019-2022 Sprinter vehicles, equipped with a Warn Winch and a wireless handheld remote. Water may enter the handheld remote control for the winch and cause circuit board corrosion, which can allow the winch to operate unintentionally.

**Consequence:**

A winch that operates unintentionally increases the risk of injury.

**Remedy:**

Field Van will work with Warn Industries, Inc. to provide owners instructions on how to inspect the remote for corrosion and disable the wireless function by removing the battery pack from the remote. If corrosion or water intrusion is found when removing the battery pack owners should stop using the remote and contact WARN customer service for a replacement remote, free of charge. Once new parts are available, WARN will make a replacement water resistant remote available, free of charge. Owner notification letters are expected to be mailed May 12, 2023. Owners may contact Field Van customer service at 1-559-233-8267.

**Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to [www.nhtsa.gov](http://www.nhtsa.gov).



We have received Field Van's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

Please be reminded that under 49 U.S.C. § 30112(a)(3), it is illegal for a manufacturer, to sell, offer for sale, import, or introduce or deliver into interstate commerce, a motor vehicle or item of motor vehicle equipment that contains a safety defect once the manufacturer has notified NHTSA about that safety defect. This prohibition does not apply once the motor vehicle or motor vehicle equipment has been remedied according to the manufacturer's instructions.

As stated in 49 U.S.C. § 30118(f), submission of eight consecutive quarterly reports followed by three annual reports is required. As described in 573.7, submission of the first of eight consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter. The first of three consecutive annual status reports will be due on, or before, 1 year after the eighth quarterly report was submitted.

Field Van, Inc's contact for this recall will be Michelle Rice who may be reached by email at [michelle.rice@dot.gov](mailto:michelle.rice@dot.gov). We look forward to working with you.

Sincerely,



Alex Ansley  
Chief, Recall Management Division  
Office of Defects Investigation  
Enforcement